

Technology Services

## **VOIP PHONE UPGRADE** RESOURCES FOR IT PROFESSIONALS

## **RESOURCES:**

VoIP Phone Service Upgrade Overview

Texas A&M Phones Service Page

Frequently Asked Questions (FAQs)

## CISCO VOIP PHONE SELF-SERVICE INSTRUCTIONS

Cisco Self-Care Web Portal Instructions

Forwarding Your Phone Instructions

Voicemail Instructions

**Quick Start Guides** 

Jabber Softphone Instructions

## CUSTOMER COMMUNICATIONS TEMPLATES

Day Before Phone Inventory Begins

Day Before Phone Upgrades Begin

