

# POSSIBILITIES

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## **Easy way to make guests feel at home**

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No need to jump through hoops to request temporary guest accounts. Simply go to <http://quests.tamu.edu> and fill out the online form. Request access to campus wireless, Virtual Private Network (VPN), or Open Access Lab and classroom computers. Texas A&M and Texas A&M affiliate departments can obtain temporary guest access at no charge. Please request accounts 48 hours before they are needed.

## **Be more productive, save money with TTVN WebMeeting**

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New TTVN WebMeeting webconferencing and collaboration application is available at no charge to all employees and students of the campuses and agencies of The Texas A&M University System. Create simple person-to-person online meetings, full-featured online classrooms or interactive webinars for hundreds of participants. Easily invite outside participants by email to online events. TTVN WebMeeting replaces the Centra system, which will be discontinued in late summer 2013. To get an account and learn more, go to <http://ttvnwebmeeting.tamu.edu>.

## **Software.tamu.edu lowers prices, discontinues Adobe product sales**

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The Texas A&M Software Center announced lower prices at <http://software.tamu.edu> starting August 21. Also, Adobe products for personal use will no longer be offered. Note: the Software Center does not handle Adobe licensing for departments. For departmental purchases, go to the PC Mall at <http://www.pcmallgov.com>. Contact the Software Center at 979.862.4104 or [sell@tamu.edu](mailto:sell@tamu.edu) if you have questions.

## Protect IT. Security website redesigned to help you

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The IT Security website was recently redesigned to make it mobile-friendly and information easier to find. Three categories contain valuable information on topics including identity theft, protecting mobile devices, protecting confidential information and safe social networking. The home page features helpful FAQs, such as "How do I know if my computer has a virus?" For quick tips, visit <http://security.tamu.edu> and read the Top 5 list in each category.

## Request fall courses now with eCampus Tools

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Instructors no longer have to wait until just before the start of the semester to make course requests with new eCampus Tools. Go to <http://ecampus.tamu.edu/get-started> to access self-service options for course and member management for eCampus, the new learning management system. Courses are now loaded within 30 minutes of making a request with eCampus Tools.

## First day of class feel like dodgeball?

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Before stepping into the arena, get acquainted with the technology equipment in your classroom. Instructional Media Services provides and maintains user-friendly technologies permanently installed in many Registrar-controlled classrooms. See [http://ims.tamu.edu/About/Contact\\_Us.php](http://ims.tamu.edu/About/Contact_Us.php) to set up an appointment with for a short, hands-on walk-through of your classroom.

## Thank you for letting me steal your identity

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Don't let it happen to you. Sophisticated hackers send scam email to gain access to passwords, credit card numbers and other private information by pretending they represent the university. They may use official logos, reproduce our login pages or use official-looking email signatures. Here are four quick tips to help spot fraudulent emails and prevent identity theft. Phishing emails often sound urgent and threatening. Many use generic greetings such as "Texas A&M students" or "Dear User." Spammers hide fake URLs behind legitimate URLs. For example, the URL may say howdy.tamu.edu, but will actually take you to a fake version of the website. Typing the URL in your Internet browser can help prevent this.

## Department websites going mobile

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College and academic department websites are going mobile. Check out the university's progress toward a totally mobile-friendly web environment at [http://u.tamu.edu/HY9\\_dDym](http://u.tamu.edu/HY9_dDym). See resources for creating your mobile-friendly web presence at <http://gomobile.tamu.edu/resource-center>.

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The PossibillTies newsletter is delivering more news and useful tips that help put technology to work for you. If you have questions about an IT service, contact Help Desk Central at 979.845.8300 or [helpdesk@tamu.edu](mailto:helpdesk@tamu.edu).

Tell us what you think about this newsletter by emailing [tamu-it@tamu.edu](mailto:tamu-it@tamu.edu).