

Fall 2013

Texas A&M Information Technology



TEXAS A&M
UNIVERSITY

POSSIBILITIES

ABOUT THIS ISSUE

BETTER TOOLS for Better Work

It pays to work with better tools, so we've been busy adding and improving services that help you do your job.

If you have any questions about an IT service, contact Help Desk Central at 979.845.8300 or helpdesk@tamu.edu.

Tell us what you think about this newsletter. Send us an email at tamu-it@tamu.edu.

What's NEW?

Read about new services to connect and work online – from mobile apps for webconferencing and course management to help via online chat, and more.

eCampus Learning Management System

The eCampus learning management system transition is off to a great start! At College Station, 69 percent of eLearning sections have been moved to eCampus. 45,472 students are using eCampus for at least one course this fall. Both Galveston and Qatar campuses are 100 percent eCampus.

To transition to eCampus, instructors and support staff can learn the basics through interactive, video-based tutorials, "Setting Up Your Course" and "Migrating from eLearning

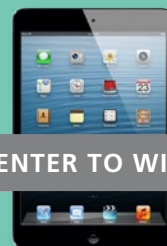
continued inside →



What's your status?

Find out how your online habits affect your safety at security.tamu.edu.

ENTER TO WIN



(continued from front)

to eCampus,” at ecampus.tamu.edu/instructor-help.php. Also, Instructional Technology Services offers training face-to-face in a classroom, via webinar or online. Departments can request customized group training. Visit eCampus.tamu.edu to learn more.

eCampus Mobile App

The recently updated Blackboard Mobile Learn app for eCampus makes it easy to keep up with courses anywhere, anytime. The app is available at no charge for Apple iOS and Android. See eCampus.tamu.edu/mobile.php.



classrooms, or even interactive webinars for hundreds of participants. The web-based experience means no software needs to be installed. It's easy to invite outside participants by email to WebMeeting events, including people without an account or not affiliated with the A&M System. There's even a mobile app for iOS and Android so users can participate via mobile devices.

HDC Chat

Help Desk Central now provides help via online chat. Go to hdc.tamu.edu and click the Chat Now button. Chat is available from 8 a.m. to midnight every day.



TTVN WebMeeting

The new TTVN WebMeeting webconferencing and online collaboration service is available at no charge to faculty, staff and students of The Texas A&M University System. Request an account and learn more at ttvnwebmeeting.tamu.edu.



WebMeeting lets you create simple person-to-person online meetings, full-featured online

eduroam Companion

If you're travelling, download the app to locate eduroam-enabled sites. eduroam provides no-charge, secure worldwide wireless access at participating educational institutions. Available for iPhone, iPad and Android. Learn more at u.tamu.edu/eduroam.



Better Network to Keep You **CONNECTED**

Texas A&M IT is continuing to expand network coverage, reliability and speed. Recently, a new alternate fiber path was completed, so network and Internet access will remain available even if fiber in one area is severely damaged. TAMULink wireless now covers all residence halls. Technicians are currently hard at work re-engineering classrooms and other densely populated areas to support more simultaneous connections.

Security.tamu.edu

Quick Tour

Security.tamu.edu is a great source for tips and tools to stay safe in your digital life. The redesigned site is mobile friendly and streamlined to improve readability.

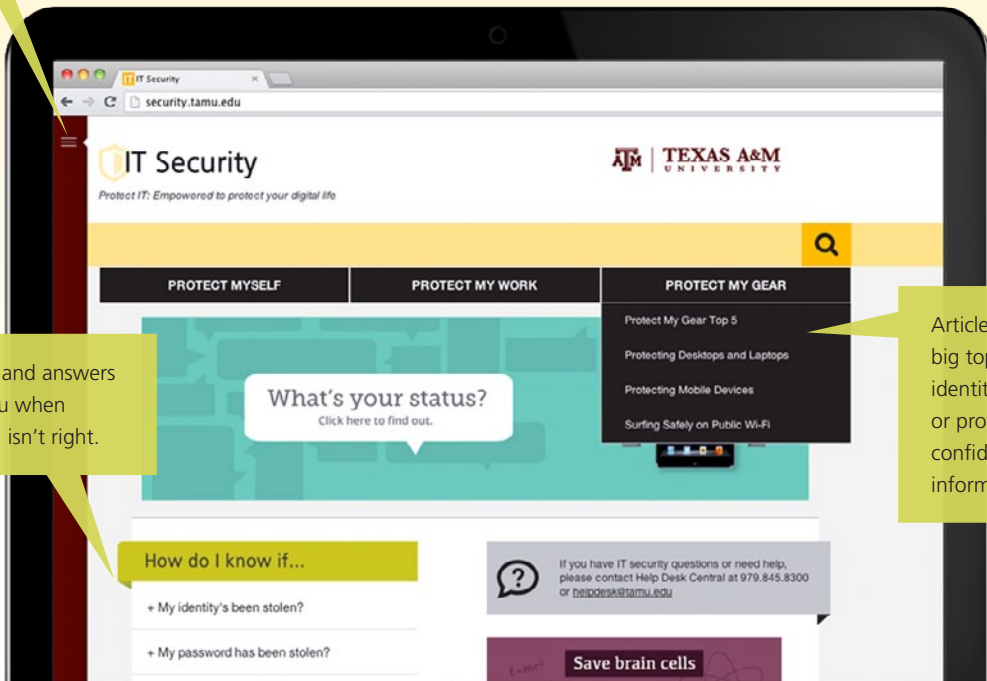
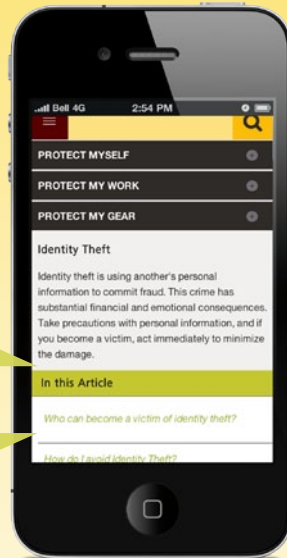
Introduction paragraph to get you started.

Sections with clear headings and expandable content.

A list of other IT sites.

Questions and answers to help you when something isn't right.

Articles on big topics like identity theft or protecting confidential information.



Software Price Drop Alert!

Microsoft Office



Take advantage of new lower prices on software for personal use. Buy Microsoft Office* for only \$10 (+ applicable sales tax). See the complete software list at software.tamu.edu/public/AvailableSoftware.aspx.

**Eligible employees only. See u.tamu.edu/eligibility.*

HOW DO I...

Get the "&" back into Texas A&M?

When you want an Excel header or footer to contain an ampersand (&), type "&&" for the ampersand to appear:

"Texas A&M" appears as "Texas AM."

"Texas A&&M" appears as "Texas A&M."

Dell Computer Discount for Employees

Cha-Ching! Texas A&M University and A&M System Office employees are eligible for a Dell discount. You can buy a Dell desktop computer at the university's bulk purchase price. Go to Dell.com/TAMU and select "Recommended Employee System."

To receive discounts on other items, be sure to go through Dell.com/TAMU. If you have questions about the discount, contact Dell at 1.800.695.8133.

