

POSSIBILITIES

Texas A&M Information Technology

Spring 2010



What's Inside

2 IT.tamu.edu Guided Tour

3 What to Do if it Happens to You
Phishing

Security Tip

Keep Your Web Browser Updated

4 Did You Know?
Your Primary Email Address

IT Recipe

Set Up TAMULink Wireless on Your Laptop

Featured Service

IT Solutions & Support

NEW IT.TAMU.EDU Web Site

With so many web sites and so little time, have you wondered where to begin to look for information about campus IT services? Because information is dispersed across so many sites, finding the right web page to answer your question can sometimes seem like a scavenger hunt.

To help you find your way, Texas A&M Information Technology recently launched a new site: **IT.tamu.edu**. It's like a road map to the campus IT information and resources that you need. More than just a road map, **IT.tamu.edu** also provides cues and clues to keep you headed down the right path. Look inside for a guided tour of the **IT.tamu.edu** web site.

We hope you'll visit **IT.tamu.edu** when you are looking for information about IT services at Texas A&M. Let us know what you think of the site by emailing your questions or comments to it-coms@tamu.edu.

About the Possibilities Newsletter

We've packed it full of news, useful tips, and even a crossword puzzle that will help you get the most from your campus IT resources. We'll publish the newsletter every semester to inform you about what IT can do for you.

Please tell us what you think about the articles or what you'd like to read in the future by emailing it-coms@tamu.edu.

If you have questions about an IT service, you can contact Help Desk Central, anytime day or night, at 979.845.8300 or helpdesk@tamu.edu.

looking for a solution?

find **IT**

IT.tamu.edu



find
and
IT
WIN

Go on a Scavenger Hunt of
IT.tamu.edu for a chance to win prizes!

During the month of February, you can **Find IT and Win**. Search through **IT.tamu.edu** for the hidden IT icons and be entered for a chance to win Eccell gift cards.

IT.tamu.edu Guided Tour

Welcome to your guided tour of the new IT.tamu.edu site. Take a look through our new site to see the features that will be useful for you. For a video tour of the site, visit IT.tamu.edu and click the Video Tour image.

Home Page - Texas A&M IT at your fingertips

Let's begin on the home page. It provides many ways to find the information you need.



Service Menu Bar
Hover over the menu titles to see a dropdown services menu.

Rotating Spotlights
Look at 3 or 4 services that are timely or new.

Just for You Button
Go to a page designed specifically for you as faculty and staff.

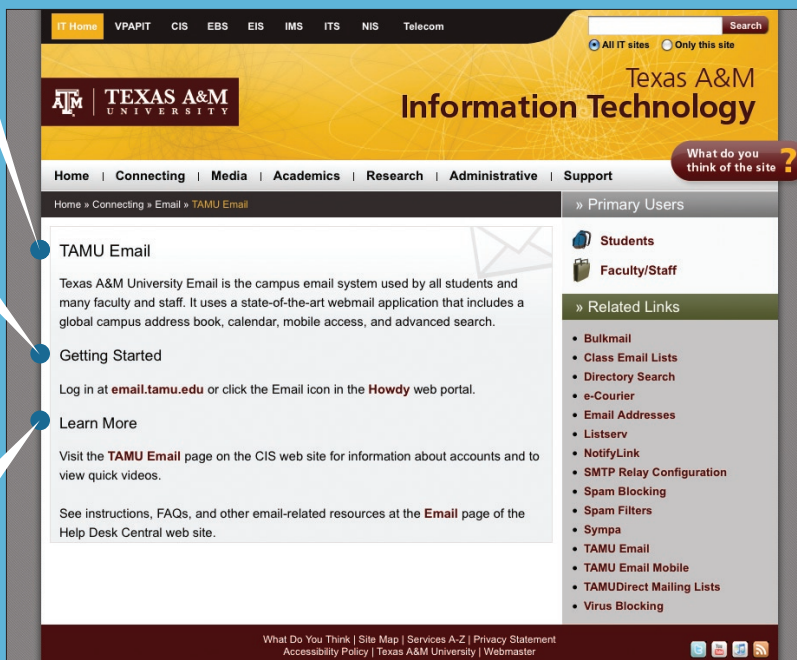
Customizable Search Box
Search only the IT site or all Texas A&M IT sites.

Top Searches
Take a quick glance at services that are being commonly searched.

Faculty/Staff News
See news written just for faculty and staff or subscribe to the RSS.

Service Page - Quick reference about each IT service

After using the home page to find the service you need, you will visit a service page with a brief description and useful links.



Summary
A brief description of what the service is and what it lets you do.

Getting Started
An action link to use the service.

Learn More
An information link to read more about the service.

Useful Resources

While browsing the IT web site, look at the right side of the screen for useful resources.

The screenshot shows the Texas A&M Information Technology website. The main content area is titled 'Academics' and includes sections for 'Labs/Printing', 'Classroom Equipment', 'Learning Tools', and 'Academic Services'. A 'Services Spotlight' sidebar is overlaid on the right, featuring a search bar and several service categories: 'Automated Classrooms', 'Access Your Home Drive', 'eLearning at TAMU', and 'How Do I...'. The 'How Do I...' section lists: 'Activate my OAL account', 'Reserve classroom equipment', and 'Reserve an OAL classroom'.

Services Spotlight

Images that provide a quick glance at services that are timely or new.

How Do I

List of common questions linked to pages with answers.

The screenshot shows the Texas A&M Information Technology website. The main content area is titled 'Listserv' and includes sections for 'Getting Started' and 'Learn More'. A 'Primary Users' sidebar is overlaid on the right, featuring a search bar and several user categories: 'Students', 'Faculty/Staff', and 'IT Professionals'. Below these categories is a 'Did You Mean...' section with links for 'Bulkmail' and 'e-Courier', and a 'Related Links' section with links for 'Bulkmail', 'Class Email Lists', 'Directory Search', 'e-Courier', 'Email Addresses', 'Listserv', 'NotifyLink', 'SMTP Relay Configuration', 'Spam Blocking', 'Spam Filters', 'Sympa', 'TAMU Email', 'TAMU Email Mobile', 'TAMUDirect Mailing Lists', and 'Virus Blocking'.

Primary Users

Quick reference that shows the people who commonly use a service to help you decide if you are in the right place.

Did You Mean

List that includes services with similar titles or similar purpose to the service you are viewing.

Related Links

List of pages that are within the same service category as the service you are viewing.



Follow **TAMU_IT** on Twitter!

What to Do if it Happens to You!

Phishing

Phishing is attempting to steal information using web sites or emails that appear to be from someone you trust. For example, you may receive an email that appears to be from your bank asking you to confirm your account number and PIN. A malicious sender can use this information to steal from your account.

So, what can you do? When you receive messages that ask for personal information remember:

1. Never send confidential information through email.
2. Avoid clicking links in email messages; type a trusted web address instead.
3. Look for anything suspicious (i.e., misspellings, bad grammar, unusual web addresses).

For additional information about staying safe online, visit security.tamu.edu.

Security Tip

Keep your Web Browser Updated

A vulnerability in Internet Explorer 6 was recently exploited against Google to steal intellectual property.

To protect yourself, upgrade to a newer web browser. To learn what browser you use or how to upgrade, ask your departmental IT staff or contact Help Desk Central at 979.845.8300 or helpdesk@tamu.edu.

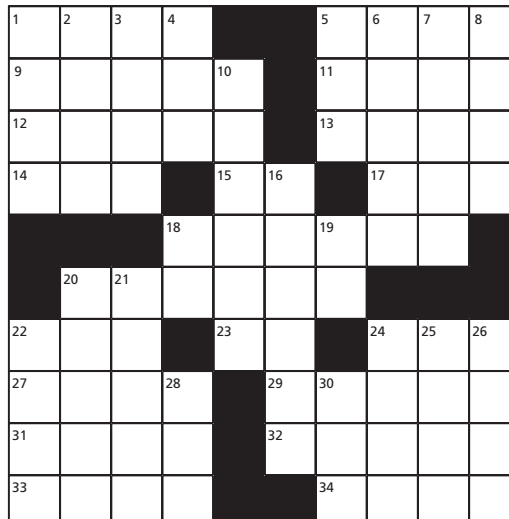
Texas A&M Information Technology Security Crossword

ACROSS

1. Take off your hat
5. Note___ (plr.)
9. Musical production
11. Big boat
12. TAMU username
13. Eye liquid
14. Vane direction
15. Sr.'s son
17. Password to never send in email
18. Angola capital
20. Cyclic
22. Digital audio tape
23. Tennessee (abbr.)
24. Call ___ at 845-8300 for computer help at TAMU
27. Branch of learning
29. Never send passwords through___
31. Immerses
32. ___ de leche
33. Association (abbr.)
34. Fanned

DOWN

1. Finished
2. Don't ___ questionable email attachments
3. Lavish party
4. Day of the week (abbr.)
5. West coast time
6. Leading
7. British princess
8. Vigorous
10. ___privacy settings for security on Facebook
16. Poured
18. Louisiana (abbr.)
19. Raleigh locale
20. Capital of France
21. Only enter passwords on ___ pages
22. Baby's dad
24. Corridor
25. Chop
26. Corner of a sail
28. Confidential number
30. Throng



For crossword solution, visit security.tamu.edu/crossword.



Did You Know?

Your Primary Email Address is 'yourNetID'@tamu.edu.

Regardless of the email system you use, 'yourNetID'@tamu.edu is the address that is publically listed in the campus directory. You can set up your @tamu address to forward email to any mail box that you choose – to your TAMU Email (Neo), a departmental account, or even a non-campus address. Be sure to set up your @tamu address, or you will not receive email sent to this address. To learn how to set up forwarding, go to hdc.tamu.edu/netid and click "Editing Your Directory Information."

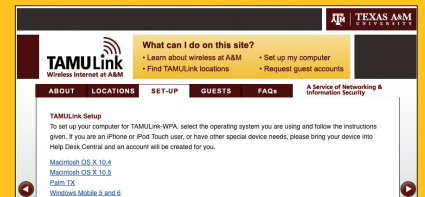
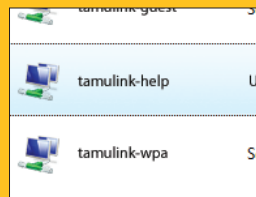
Sponsored by



Take completed crossword to IT'S A GRIND for a **FREE 16-oz. Beverage** with the purchase of a beverage of equal or greater value.

IT Recipe

Set Up TAMULink Wireless on Your Laptop



1. See the sticker.

2. Open your laptop.

3. Choose tamulink-help from your wireless menu.

4. Follow the SET-UP instructions for your computer on tamulink.tamu.edu.

Enjoy TAMULink wherever you see the sticker.

Featured Service

IT Solutions & Support

(Formerly Customer Applications)

Quality custom IT solutions and support services.

itss.tamu.edu | itss@tamu.edu | 979.847.ITSS (4877)

Texas A&M Information Technology | 3142 TAMU | College Station, TX | IT.tamu.edu