Texas A&M
**Information Technology**

Reliable and accessible IT services to elevate and enhance Texas A&M University

# Texas A&M IT Services for Employees

## ☑ IT Resources for New Employees

**it.tamu.edu/files/ITforNewEmployees.pdf**
Check out our Getting Started guide for information on your IT resources at Texas A&M.

## ☑ IT.tamu.edu

Visit **IT.tamu.edu** for a complete list of services provided by Texas A&M Information Technology.

## ☑ Help Desk Central

**hdc.tamu.edu** | **979.845.8300** | **helpdesk@tamu.edu**
We're open 24/7! Call us for answers to your computing questions.

## ☑ Help Desk Repair

**u.tamu.edu/helpdeskrepair** | DPC/**Computing Services Annex, Room 104**
Bring in your personally owned computer for low-cost virus removal and other services.

## ☑ NetID

**gateway.tamu.edu**
Set up Self-Service Password Reset to be able to reset your NetID password if you forget it. Your NetID is a username for logging in to many IT resources.

## ☑ Code Maroon

**codemaroon.tamu.edu**
Sign up to receive text message alerts during a campus emergency.

## ☑ TAMULink Wireless

**tamulink.tamu.edu**
Connect your laptop or mobile device to campus wireless.

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## Texas A&M IT Services for Employees *(continued)*

### ☑ Discounted Personal Software

**software.tamu.edu**
You may be eligible through your department to buy discounted software for your personal computer.

### ☑ Personal Cell Phone Discount

**u.tamu.edu/celldiscount**
Employees can receive 10 – 17 percent vendor discounts on personal cell phone plans.

### ☑ Telecommunications

**u.tamu.edu/telecommunications**
Get a voice mail user guide, phone manual and more.

### ☑ Email

**u.tamu.edu/allmail**
Read how-to information on email accounts, mobile email and more.

### ☑ Information Security

**security.tamu.edu**
Help ensure security of campus system and computers, as well as your personal information.

### ☑ Howdy Web Portal*

**howdy.tamu.edu**
The Howdy web portal connects you to many Texas A&M resources – all with one login.

### ☑ Open Access Computer Labs*

**oal.tamu.edu**
Your basic account lets you use lab computers and log in remotely with the Virtual Open Access Lab.

### ☑ Teaching and Learning Technology*

**ims.tamu.edu | its.tamu.edu**
Enhance and broaden instruction with classroom technology and course management resources.

### ☑ Virtual Private Network

**connect.tamu.edu**
Securely access the campus network from off campus and increase your security on public Wi-Fi.

** Not provided by Texas A&M IT*