Texas A&M IT Services for Employees

☑ IT Resources for New Employees
  
  it.tamu.edu/files/ITforNewEmployees.pdf
  Check out our Getting Started guide for information on your IT resources at Texas A&M.

☑ IT.tamu.edu
  Visit IT.tamu.edu for a complete list of services provided by Texas A&M Information Technology.

☑ Help Desk Central
  
  hdc.tamu.edu | 979.845.8300 | helpdesk@tamu.edu
  We’re open 24/7! Call us for answers to your computing questions.

☑ Help Desk Repair
  
  u.tamu.edu/helpdeskrepair | DPC/Computing Services Annex, Room 104
  Bring in your personally owned computer for low-cost virus removal and other services.

☑ NetID
  
  gateway.tamu.edu
  Set up Self-Service Password Reset to be able to reset your NetID password if you forget it. Your NetID is a username for logging in to many IT resources.

☑ Code Maroon
  
  codemaroon.tamu.edu
  Sign up to receive text message alerts during a campus emergency.

☑ TAMULink Wireless
  
  tamulink.tamu.edu
  Connect your laptop or mobile device to campus wireless.

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Discounted Personal Software

software.tamu.edu
You may be eligible through your department to buy discounted software for your personal computer.

Personal Cell Phone Discount

u.tamu.edu/celldiscount
Employees can receive 10 – 17 percent vendor discounts on personal cell phone plans.

Telecommunications

u.tamu.edu/telecommunications
Get a voice mail user guide, phone manual and more.

Email

u.tamu.edu/allmail
Read how-to information on email accounts, mobile email and more.

Information Security

security.tamu.edu
Help ensure security of campus system and computers, as well as your personal information.

Howdy Web Portal*

howdy.tamu.edu
The Howdy web portal connects you to many Texas A&M resources – all with one login.

Open Access Computer Labs*

oal.tamu.edu
Your basic account lets you use lab computers and log in remotely with the Virtual Open Access Lab.

Teaching and Learning Technology*

ims.tamu.edu | its.tamu.edu
Enhance and broaden instruction with classroom technology and course management resources.

Virtual Private Network

connect.tamu.edu
Securely access the campus network from off campus and increase your security on public Wi-Fi.

* Not provided by Texas A&M IT