

# IT GOVERNANCE IN ACTION



*The TTLTC and RITC are supporting the academic and research missions of the University by advocating for IT solutions needed to maintain Texas A&M University's Tier I research designation.*



## Teaching & Transformational Learning Technologies Committee

- ★ *Evaluated multiple Learning Management Systems and recommended a solution that best supports the university's goals in enhanced student success and distance learning.*
- ★ Reviewed online proctoring tools *Examity* and *ProctorU* and prepared a report of their findings for the Strategic IT Committee and the Executive IT Council.



## Research & Innovative Technologies Committee

- ★ Conducted a survey of the Council of Principal Investigators (CPI) to identify research needs on campus.
- ★ *Began analyzing and developing long-term storage solutions to share and store research data in a streamlined and cost-effective manner to enable research grant competitiveness.*



## Strategic Liaisons to the CIO

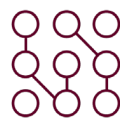
- ★ *Launched an IT mentoring program to increase retention and advancement in IT.*
- ★ Partnered with Dr. Sherecce Fields, Director of Initiatives with Prairie View, to identify potential opportunities for partnering with Prairie View A&M.





## Information Risk, Policy, and Security Committee

- ★ *Developing a new Standard Administrative Procedure for Cloud Computing that will include a list of approved providers to strengthen the overall IT security posture of the university.*
- ★ Reviewing and revising technical Standard Administration Procedures (SAP) and Controls to align with the current IT environment and best practices. Since March 2019, 14 SAPs have been revised or retired.



## Architecture & Infrastructure Committee

- ★ *Developed a report comparing Texas A&M's on-premise Microsoft Exchange email offering with Office 365.*
- ★ Continued creation of Technology Standards for the campus to improve security and enable collaboration.
- ★ Gathering data and design recommendations for the Next Generation Aggie Network that will support Texas A&M's continued growth and mission.



## Enterprise Applications Committee

- ★ *Produced procurement process recommendation report to be delivered to the Strategic IT Committee.*
- ★ Compiling and distributing a service catalog of enterprise IT services offered across the campus, and an inventory of software being used on campus, to make it easy to identify available IT services and those who manage them.