RESOURCES:

VoIP Phone Service Upgrade Overview
Texas A&M Phones Service Page
Frequently Asked Questions (FAQs)

CISCO VOIP PHONE SELF-SERVICE INSTRUCTIONS

Cisco Self-Care Web Portal Instructions
Forwarding Your Phone Instructions
Voicemail Instructions
Quick Start Guides
Jabber Softphone Instructions

CUSTOMER COMMUNICATIONS TEMPLATES

Day Before Phone Inventory Begins
Day Before Phone Upgrades Begin