

Division of Information Technology

FY2019 Rates

Service Description	Unit	TAMU Part 02 Rate	TAMUS Non-Part 02 Rate	Auxiliary & Non-TAMUS Rate	Invoice Description or Item Code
Computer Repair & Support					
PC Troubleshoot Services *	Each	\$ 50.00	\$ 50.00	\$ 50.00	PC TRBLSHOOT BASIC
32GB Flash Drive & Data Backup *	Each	\$ 35.00	\$ 35.00	\$ 35.00	32GB FLASH DR BACKUP
16GB to 30GB Data Backup *	Each	\$ 40.00	\$ 40.00	\$ 40.00	DATA BACKUP 16-30GB
31GB to 60GB Data Backup *	Each	\$ 80.00	\$ 80.00	\$ 80.00	DATA BACKUP 31-60GB
61GB to 90GB Data Backup *	Each	\$ 120.00	\$ 120.00	\$ 120.00	DATA BACKUP 61-90GB
* Rate includes applicable sales tax.					
Database Services					
Database Hosted Services	MB/Month	\$ 0.10	\$ 0.10	\$ 0.10	DATABASE MB/MO
Database Administration per Environment	Each/Month	\$ 2,350.00	\$ 2,350.00	\$ 2,455.00	DB ADMINISTRATION/MO
Database Monitoring Fee	Each/Month	\$ 405.00	\$ 405.00	\$ 405.00	DB MONITOR FEE/MO
Fiber					
Fiber Cross Connects	Each/Month	\$ 34.00	\$ 34.00	\$ 37.00	CROSS CONNECT/MONTH
Infrastructure Systems and Services					
Backup Services:					
Tivoli Storage Manager (TSM) Backup	GB/Month	\$ 0.150	\$ 0.15	\$ 0.150	TSM BACKUP/GB/MO
E-Mail Services *** :					
Exchange Email Account (10-GB) ** for Non-Parts 02	Box/Month	\$ 2.25	\$ 2.25	\$ 2.50	10-GB EXCH EMAIL BX/MO
Exchange Email Account Additional GB over quota	GB/Month	\$ 0.021	\$ 0.030	\$ 0.05	ADDL GB>QUOTA/MONTH
*** 10-GB Email boxes for Part 02 TAMU are centrally funded.					
Servers					
Virtual Server - Basic *	Year	\$ 156.00	\$ 360.00	\$ 415.00	VIRTUAL SERVER-BASIC
Custom Server *	Year	Call for price	Call for price	Call for price	CUSTOM SERVER
Additional CPU Annual Rate *	CPU/Year	\$ 120.00	\$ 290.00	\$ 330.00	ADDL CPU PER YEAR
Additional Memory for Virtual Machine *	GB/Year	\$ 36.00	\$ 70.00	\$ 85.00	ADDL VM MEMORY/GB/YR
Virtual Server - Basic per Day	VM/Day	\$ 0.43	\$ 0.99	\$ 1.14	VIRTUAL SERVER-BASIC/DAY
VM CPU Daily Rate	CPU/Day	\$ 0.33	\$ 0.80	\$ 0.91	VM CPU PER DAY
VM Memory GB Daily Rate	GB/Day	\$ 0.10	\$ 0.20	\$ 0.24	VM MEMORY GB/DAY
* This service is nonrefundable once purchased in any given fiscal year. NOTE: For Server Administration, see ITSS area					
Storage as a Service:					
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Year	\$ 0.25	\$ 0.36	\$ 0.60	STORAGE SVCE GB/YR
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Year	\$ 4.25	\$ 4.25	\$ 4.50	SSD STORAGE GB/YR
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Month	\$ 0.021	\$ 0.030	\$ 0.050	STORAGE SVCE GB/MO
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Month	\$ 0.354	\$ 0.354	\$ 0.375	SSD STORAGE GB/MO
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Day	\$ 0.001	\$ 0.001	\$ 0.002	STORAGE SVCE GB/DAY
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Day	\$ 0.012	\$ 0.012	\$ 0.013	SSD STORAGE GB/DAY
Identity and Access Management Services:					
Identity and Access Management Fee per Year	Year	\$ 38.00	\$ 38.00	\$ 42.00	NET ID PER YEAR
Load Balancer per Instance per Year	Year	\$ 5,430.00	\$ 5,430.00	\$ 5,465.00	LD BALANCER/INSTANCE
Hosted Services:					
Server Administration: Provides operating system software, installation, monitoring and updates	Year	\$ 1,930.00	\$ 1,930.00	\$ 1,950.00	SERVER ADMINISTRATION
Server administration - Monthly	Month	\$ 260.00	\$ 260.00	\$ 260.00	SERVER ADMIN / MONTH
Website Hosting Annual Cost - Shared Server	Year	\$ 500.00	\$ 500.00	\$ 500.00	WEBSITE HOST ANNUAL
IT Security					
Firewall for NSA 6600	Each/Year	\$ 5,715.00	\$ 5,715.00	\$ 5,825.00	FIREWALL NSA6600-4G
Firewall for NSA E9800	Each/Year	\$ 13,335.00	\$ 13,335.00	\$ 13,445.00	FIREWALL E9800-10G

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IT Solutions & Support (ITSS)					
Contract Support for Software Development & Maintenance:					
Support Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	CONTRACT SUP 1 FTE
Support Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	CONTRACT SUP .75 FTE
Support Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	CONTRACT SUP .50 FTE
Support Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	CONTRACT SUP .25 FTE
Ad Hoc Support:					
Technical services on computer-related issues	Hour	\$ 135.00	\$ 135.00	\$ 135.00	ITSS HOURLY SUPPORT
Document Imaging:					
Document Imaging Maintenance with < 150,000 images *	Annual	\$ 2,500.00	\$ 2,500.00	\$ 2,500.00	<150K LF IMAGES/YEAR
Document Imaging Maintenance with < 5,000,000 images *	100 images/mo	\$ 0.15	\$ 0.15	\$ 0.15	<5MIL LF IMAGES/MO
Document Imaging Maintenance with 5,000,000+ images *	100 images/mo	\$ 0.10	\$ 0.10	\$ 0.10	5MIL+ LF IMAGES/MO
Other IT Services:					
Cascade Content Management System	Year	\$ 3,950.00	\$ 3,950.00	\$ 4,095.00	CASCADE CMS ANNUAL FEE
Digital Signage Annual Maintenance	Year	\$ 360.00	\$ 360.00	\$ 360.00	DIGITAL SIGN MTN/YR
Integrated Emergency Notification (IEN) per user	Year	\$ 11.00	\$ 11.00	\$ 12.00	IEN-CODE MAROON/YEAR
Project Management Contract:					
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	PROJ MGT CONS 1 FTE
Professional Consulting Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	PROJ MGT CONS .75FTE
Professional Consulting Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	PROJ MGT CONS .50FTE
Professional Consulting Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	PROJ MGT CONS .25FTE
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ 135.00	PM PROF CONSULT /HR
Machine Room/Data Center:					
Texas A&M IT Supplied Rack	Year	\$ 5,100.00	\$ 5,400.00	\$ 5,640.00 *	MR RACK ANNUAL FEE
Texas A&M IT Supplied One-Third Rack	Year	\$ 1,872.00	\$ 1,980.00	\$ 2,070.00 *	ONE-THIRD RACK ANNUAL FEE
Machine Room Supplied Rack Unit	Year	\$ 252.00	\$ 264.00	\$ 276.00 *	MR RACK UNIT FEE/YR
Machine Room Fee per SF (Facilities Charge)	Year	\$ 324.00	\$ 336.00	\$ 360.00 *	MR NON-IT EQ FEE/ SF
Fully Managed 24-port Copper Network Switch (see note 1 below)	Year	\$ 1,620.00	\$ 1,620.00	\$ 1,640.00	24PORT COPPER NW SWI
Fully Managed 48-port Copper Network Switch (see note 1 below)	Year	\$ 2,055.00	\$ 2,055.00	\$ 2,075.00	48PORT COPPER NW SWI
Fully Managed 40-port SFP Network Switch (see note 1 below)	Year	\$ 3,965.00	\$ 3,965.00	\$ 3,985.00	40PORT SFP NW SWITCH
Fully Managed 24-port 9300mGIG Network Switch (see note 1 below)	Year	\$ 2,235.00	\$ 2,235.00	\$ 2,255.00	9300 24PORT MGIG
* Rates for commercial customers are higher than the rates listed on this schedule. Call for price.					
Note 1: Includes annual config changes, backup of config, 24x7 monitoring, software updates, cold spare replacements, troubleshooting, end-of-life replacement Does not include initial configuration and installment of the switch which will be billed at the hourly network engineering rate.					

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Mainframe Services/Products (MVS operating system) - to be discontinued (same rates as prior year)

Data Storage-Disk:

Online data storage - Mainframe data stored on online disk making it readily available for use; billed in tracks used per month	Track*/Month		\$ 0.15	\$ 0.17	ONLINE DISK /TK
Infopac data stored on online disk; billed in tracks used per month	Track*/Month		\$ 0.15	\$ 0.17	INFOPAC DISK DATA /TK

* Note: 18 tracks=appx 1MB

Data Storage-Tape:

Infopac data stored on tape; billed in megabytes(MB) used per month	MB/Month		\$ 0.15	\$ 0.17	INFOPAC TAPE DATA /MB
Mount Tape for customer job	Each		\$ 1.00	\$ 1.02	MOUNT TAPE /MOUNT
Tape Rental	Month		\$ 1.50	\$ 1.52	TAPE RENTAL /TP MO

* Note: 18 tracks=appx 1MB

Mainframe Processing:

MVS CPU - processing time on mainframe computer	Second		\$ 0.15	\$ 0.17	MVS CPU /SEC
WYLBUR Software - CPU; Wylbur - text editor and job submission software on mainframe	Second		\$ 0.20	\$ 0.22	WYLBUR CPU /SEC
WYLBUR Software - Connect Time	Hour		\$ 0.15	\$ 0.17	WYLBUR CONNECT /HR
WYLBUR Software - Inputs and Outputs	1000 I/OS		\$ 0.70	\$ 0.72	WYLBUR IO /1000
TSO software CPU; TSO - file manipulation utilities, text editing, and job submission software on mainframe	Second		\$ 0.15	\$ 0.17	TSO CPU /SEC
TSO Connect Time	Hour		\$ 0.15	\$ 0.17	TSO CONNECT /HR
CICS Software - CPU; CICS - online transaction processing program on mainframe	Second		\$ 0.15	\$ 0.17	CICS CPU /SEC
ADABAS Database - CPU; mainframe database supporting online transaction processing	Second		\$ 0.15	\$ 0.17	ADABAS CPU /SEC

Database Administration & Support:

ADABAS database support and storage; billed in tracks used	Track/Month		\$ 0.20	\$ 0.22	ADABAS DB SUPP /TK
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Network Services & Installations

APIT & Campus Network Fee per Phone Line	Month	\$ 10.50	\$ 10.50	\$ 20.00	NETWORK FEE
APIT & Campus Network Fee per FTE	Month	\$ 18.00	\$ 18.00	\$ 20.00	NETWORK FEE/MONTH
Internet Access Annual Fee per Construction Site	Annual	\$ 3,600.00	\$ 3,600.00	\$ 3,600.00	NW FEE PER SITE/YR
Time / Labor - Engineering Group Support	Hour	\$ 160.00	\$ 160.00	\$ 170.00	NETWK ENGINEER SUPP
Time / Labor - Installations Group	Hour	\$ 99.00	\$ 99.00	\$ 120.00	NETWK INSTALL LABOR

NOTE: Network Connections, services and installations will be charged based on time and materials.

Operations - Other

Regular Delivery Schedule service	Trip	\$ 10.00	\$ 10.00	\$ 10.50	REGULAR DELIVERY
Special Delivery Request service	Trip	\$ 25.00	\$ 25.00	\$ 30.00	SPECIAL DELIVERY

Texas A&M Software Center (formerly known as "SELL")

[Click here for more information about software licenses available from the Texas A&M Software Center](#)

[For more information about these services visit IT.tamu.edu](#)

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Services Billed via "Centrex Telecommunications Service Statement"					
Brokerage Services					
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	\$ 25.00	\$ 25.00	\$ 25.00	SERVFEE
PCR Services	Monthly	\$ 1,755.00	\$ 1,755.00	\$ 1,755.00	PINN_T...
Cable					
Cable Television Service	Monthly	\$ 17.25	\$ 17.25	\$ 17.25	304
Cable TV Install - See "Network Services & Installations" above					
Physical Security					
Matrix Keyless Card Entry (all keyless entry customers)	Monthly	\$ 11.75	\$ 11.75	\$ 13.25	56
Matrix Keyless Card Entry Equipment Charge	Monthly	\$ 6.50	\$ 6.50	\$ 8.00	KECR
Duress	Monthly	\$ 5.50	\$ 5.50	\$ 7.00	923
Surveillance Cameras	Monthly	\$ 25.00	\$ 25.00	\$ 27.00	CAMERA
Telephony					
Centrex Phone Line	Monthly	\$ 18.00	\$ 18.00	\$ 18.00	FTRCC
VOIP					
VoIP - CISCO	Monthly	\$ 17.00	\$ 17.00	\$ 21.00	CISCOLC
VoIP - CISCO CCX (Contact Center Express)	Monthly	\$ 25.00	\$ 25.00	\$ 40.00	CISCOUCCX
VoIP Legacy:					
VoIP Clearspan Trunk	Monthly	\$ 5.00	\$ 5.00	\$ 5.00	VOIPTC
VoIP - Clearspan	Monthly	\$ 8.00	\$ 8.00	\$ 8.00	VOIPLC
Voice Mail - Clearspan/Centrex	Monthly	\$ 2.90	\$ 2.90	\$ 3.10	501
Auto Attendant - Clearspan	Monthly	\$ 3.00	\$ 3.00	\$ 17.30	116
VoIP Intercom Charge - Clearspan	Monthly	\$ 4.00	\$ 4.00	\$ 4.00	VOIPIC
Call Center - Auto Call Distribution Supervisor	Monthly	\$ 33.00	\$ 33.00	\$ 33.00	ACDPSVL
Call Center - Auto Call Distribution Agent	Monthly	\$ 38.00	\$ 38.00	\$ 38.00	ACDPCVL
VoIP Analog Terminal Adapter	Monthly	\$ 4.00	\$ 4.00	\$ 4.00	VOIPATA
TCOM Radios					
Radio Airtime	Monthly	\$ 6.85	\$ 6.85	\$ 7.85	550
P25 Radio Airtime	Monthly	\$ 45.75	\$ 45.75	\$ 46.00	P550