

**Division of Information Technology  
FY2020 Rate Changes**

<b>Service Description</b>	<b>Unit</b>	<b>FY2020 Rate</b>	<b>FY2019 Rate</b>	<b>Increase (Decrease)</b>
<b>Computer Repair &amp; Support</b>				
PC Troubleshoot	Each *	discontinued	\$ 50.00	
32GB Flash Drive & Data Backup (up to 16GB)	Each *	discontinued	\$ 35.00	
16GB to 30GB Data Backup	Each *	discontinued	\$ 40.00	
31GB to 60GB Data Backup	Each *	discontinued	\$ 80.00	
61GB to 90GB Data Backup	Each *	discontinued	\$ 120.00	
* Above rates include applicable sales tax				
<b>Database Services</b>				
Database Hosted Services	MB/Month	\$ 0.080	\$ 0.100	\$ (0.02)
Database Hosted Services - Auxiliary & Non-TAMUS	MB/Month	\$ 0.100	\$ 0.100	\$ -
Database Administration per Environment	Each/Month	\$ 2,350.00	\$ 2,350.00	\$ -
Database Basic Monitoring Fee	Each/Month	\$ 405.00	\$ 405.00	\$ -
Database Administration per Environment - Auxiliary & Non-TAMUS	Each/Month	\$ 2,455.00	\$ 2,455.00	\$ -
<b>Fiber</b>				
Fiber Cross Connects	Each/Month	\$ 34.00	\$ 34.00	\$ -
Fiber Cross Connects - Auxiliary & Non-TAMUS	Each/Month	\$ 37.00	\$ 37.00	\$ -
<b>IT Security</b>				
Firewall for NSA 6600	Each/Year	discontinued	\$ 5,715.00	
Firewall for NSA 6600 - Auxiliary & Non-TAMUS	Each/Year	discontinued	\$ 5,825.00	
Firewall for NSA E9800	Each/Year	discontinued	\$ 13,335.00	
Firewall for NSA E9800	Each/Year	discontinued	\$ 13,445.00	
<b>IT Systems Engineering</b>				
<b>Backup Services:</b>				
Tivoli Storage Manager (TSM) Backup	GB/Month	\$ 0.155	\$ 0.150	\$ 0.005
<b>E-Mail Services *** :</b>				
Exchange Email Account (10 GB)	Box/Month	\$ 7.50	\$ 2.25	\$ 5.25
Exchange Email Account (10 GB) - Auxiliary & Non-TAMUS	Box/Month	\$ 7.50	\$ 2.50	\$ 5.00
Exchange Email Account Additional GB over quota - TAMU Part 02	GB/Month	\$ 0.021	\$ 0.021	\$ -
Exchange Email Account Additional GB over quota - TAMUS Non-Part 02	GB/Month	\$ 0.030	\$ 0.030	\$ -
Exchange Email Account Additional GB over quota - Auxiliary & Non-TAMUS	GB/Month	\$ 0.050	\$ 0.050	\$ -
*** 10-GB Email boxes for Part 02 TAMU are centrally funded (excludes Auxiliaries).				
<b>Hosted Services - Other:</b>				
Server Administration Service	Annual	\$ 1,500.00	\$ 1,930.00	\$ (430.00)
Server Administration Service - Auxiliary & Non-TAMUS	Annual	\$ 1,550.00	\$ 1,950.00	\$ (400.00)
Server Administration Monthly	Monthly	\$ 210.00	\$ 260.00	\$ (50.00)
Website Hosting Annual Cost - Shared Server	Annual	\$ 500.00	\$ 500.00	\$ -
<b>Identity and Access Management Services:</b>				
Identity and Access Management Fee per Year	Year	\$ 38.00	\$ 38.00	\$ -
Identity and Access Management Fee per Year - Auxiliary & Non-TAMUS	Year	\$ 42.00	\$ 42.00	\$ -
Load Balancer per Instance per Year	Year	discontinued	\$ 5,430.00	
Load Balancer per Instance per Year - Auxiliary & Non-TAMUS	Year	discontinued	\$ 5,465.00	
<b>Servers:</b>				
Virtual Server - Basic (1 CPU + 1Gig Mem) - TAMU Part 02	Annual	\$ 156.00	\$ 156.00	\$ -
Virtual Server - Basic (1 CPU + 1Gig Mem) - TAMUS Non-Part 02	Annual	\$ 360.00	\$ 360.00	\$ -
Virtual Server - Basic (1 CPU + 1Gig Mem) - Auxiliary & Non-TAMUS	Annual	\$ 415.00	\$ 415.00	\$ -
CPU Annual Rate - TAMU Part 02	CPU/Year	\$ 120.00	\$ 120.00	\$ -
CPU Annual Rate - TAMUS Non-Part 02	CPU/Year	\$ 290.00	\$ 290.00	\$ -
CPU Annual Rate - Auxiliary & Non-TAMUS	CPU/Year	\$ 330.00	\$ 330.00	\$ -
Additional Memory for Virtual Machine - TAMU Part 02	GB/Year	\$ 36.00	\$ 36.00	\$ -
Additional Memory for Virtual Machine - TAMUS Non-Part 02	GB/Year	\$ 70.00	\$ 70.00	\$ -
Additional Memory for Virtual Machine - Auxiliary & Non-TAMUS	GB/Year	\$ 85.00	\$ 85.00	\$ -
Virtual Server - Basic per Day - TAMU Part 02	VM/Day	\$ 0.43	\$ 0.43	
Virtual Server - Basic per Day - TAMUS Non-Part 02	VM/Day	\$ 0.99	\$ 0.99	
Virtual Server - Basic per Day - Auxiliary & Non-TAMUS	VM/Day	\$ 1.14	\$ 1.14	
VM CPU Daily Rate	CPU/Day	\$ 0.33	\$ 0.33	
VM CPU Daily Rate	CPU/Day	\$ 0.80	\$ 0.80	

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VM CPU Daily Rate	CPU/Day	\$ 0.91	\$ 0.91	
VM Memory GB Daily Rate	GB/Day	\$ 0.10	\$ 0.10	
VM Memory GB Daily Rate	GB/Day	\$ 0.20	\$ 0.20	
VM Memory GB Daily Rate	GB/Day	\$ 0.24	\$ 0.24	
Custom Server	Annual	Call for price	Call for price	
<b>Storage as a Service:</b>				
Standard Storage as a Service ("StaaS") - TAMU Part 02	GB/Year	\$ 0.25	\$ 0.25	\$ -
Standard Storage as a Service ("StaaS") - TAMUS Non-Part 02	GB/Year	\$ 0.36	\$ 0.36	\$ -
Standard Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Year	\$ 0.60	\$ 0.60	\$ -
Standard Storage as a Service ("StaaS") - TAMU Part 02	GB/Month	\$ 0.021	\$ 0.021	\$ -
Standard Storage as a Service ("StaaS") - TAMUS Non-Part 02	GB/Month	\$ 0.030	\$ 0.030	\$ -
Standard Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Month	\$ 0.050	\$ 0.050	\$ -
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk-TAMU Part 02	GB/Day	\$ 0.001	\$ 0.001	
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk-TAMUS Non-Part 02	GB/Day	\$ 0.001	\$ 0.001	
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk-Aux & Non-TAMUS	GB/Day	\$ 0.002	\$ 0.002	
Solid State Disk Storage as a Service ("StaaS") - TAMU Part 02 & TAMUS	GB/Year	\$ 4.250	\$ 4.250	\$ -
Solid State Disk Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Year	\$ 4.500	\$ 4.500	\$ -
Solid State Disk Storage as a Service ("StaaS") - TAMU Part 02 & TAMUS	GB/Month	\$ 0.354	\$ 0.354	\$ -
Solid State Disk Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Month	\$ 0.375	\$ 0.375	\$ -
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk-TAMU & TAMUS	GB/Day	\$ 0.012	\$ 0.012	
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk-Aux & Non-TAMUS	GB/Day	\$ 0.013	\$ 0.013	
<b>IT Solutions &amp; Support (ITSS)</b>				
<b>Contract Support for Software Development &amp; Maintenance:</b>				
Support Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ -
Support Equivalent to 3/4 Full Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ -
Support Equivalent to 1/2 Full Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ -
Support Equivalent to 1/4 Full Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ -
Technical services on computer related issues	Hour	\$ 135.00	\$ 135.00	\$ -
<b>Contract Support for Software Development &amp; Maintenance:</b>				
Support Equivalent to 1 Full Time Employee - Auxiliary & Non-TAMUS	1 FTE/Month	\$ 11,200.00	\$ 11,200.00	\$ -
Support Equivalent to 3/4 Full Time Employee - Auxiliary & Non-TAMUS	.75 FTE/Month	\$ 8,570.00	\$ 8,570.00	\$ -
Support Equivalent to 1/2 Full Time Employee - Auxiliary & Non-TAMUS	.50 FTE/Month	\$ 5,765.00	\$ 5,765.00	\$ -
Support Equivalent to 1/4 Full Time Employee - Auxiliary & Non-TAMUS	.25 FTE/Month	\$ 3,030.00	\$ 3,030.00	\$ -
Technical services on computer related issues - Auxiliary & Non-TAMUS	Hour	\$ 135.00	\$ 135.00	\$ -
<b>Document Imaging:</b>				
Technical computer services hourly	Hour	\$ 135.00	\$ 135.00	\$ -
Technical computer services hourly - Auxiliary & Non-TAMUS	Hour	\$ 135.00	\$ 135.00	\$ -
Document Imaging Annual Maintenance with < 150,000 images *	Annual	\$ 2,500.00	\$ 2,500.00	\$ -
Document Imaging Maintenance with < 3,300,000 images *	100 images/mo	\$ 0.15	\$ 0.15	\$ -
Document Imaging Maintenance with 3,300,000+ images *	100 images/mo	\$ 0.10	\$ 0.10	\$ -
* Note: Shared service maintenance fees will be assessed on a monthly basis on a per 100-images basis				
<b>Other IT Services:</b>				
Cascade Content Management System	Annual	\$ 3,950.00	\$ 3,950.00	\$ -
Cascade Content Management System - Auxiliary & Non-TAMUS	Annual	\$ 4,095.00	\$ 4,095.00	\$ -
Digital Signage Annual Maintenance	Annual	\$ 360.00	\$ 360.00	\$ -
Integrated Emergency Notification (IEN) or "Code Maroon" per user	Annual	\$ 11.00	\$ 11.00	\$ -
Integrated Emergency Notification (IEN) or "Code Maroon" per user - Aux & Non-TAMUS	Annual	\$ 12.00	\$ 12.00	\$ -
<b>Project Management Contract</b>				
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ -
Professional Consulting Equivalent to 3/4 Full Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ -
Professional Consulting Equivalent to 1/2 Full Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ -
Professional Consulting Equivalent to 1/4 Full Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ -
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ -
<b>Project Management Contract:</b>				

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Professional Consulting Equivalent to 1 Full Time Employee-Aux/Non-TAMUS	1 FTE/Month	\$ 11,200.00	\$ 11,200.00	\$ -
Professional Consulting Equivalent to 3/4 Full Time Employee-Aux/Non-TAMUS	.75 FTE/Month	\$ 8,570.00	\$ 8,570.00	\$ -
Professional Consulting Equivalent to 1/2 Full Time Employee-Aux/Non-TAMUS	.50 FTE/Month	\$ 5,765.00	\$ 5,765.00	\$ -
Professional Consulting Equivalent to 1/4 Full Time Employee-Aux/Non-TAMUS	.25 FTE/Month	\$ 3,030.00	\$ 3,030.00	\$ -
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ -
<b>Machine Room/Data Center Connections</b>				
Texas A&M IT Supplied Rack TAMU Part 02 **	Annual	\$ 5,100.00 *	\$ 5,100.00	\$ -
Texas A&M IT Supplied One-Third Rack TAMU Part 02 **	Annual	\$ 1,872.00 *	\$ 1,872.00	\$ -
Machine Room Supplied Rack Unit TAMU Part 02 **	Annual	\$ 252.00 *	\$ 252.00	\$ -
Machine Room Annual Fee per SF (Facilities Charge) TAMU Part 02	Annual	\$ 324.00 *	\$ 324.00	\$ -
Texas A&M IT Supplied Rack - TAMUS Non-Part 02 **	Annual	\$ 5,940.00 *	\$ 5,400.00	\$ 540.00
Texas A&M IT Supplied One-Third Rack - TAMUS Non-Part 02 **	Annual	\$ 2,178.00 *	\$ 1,980.00	\$ 198.00
Machine Room Supplied Rack Unit - TAMUS Non-Part 02 **	Annual	\$ 288.00 *	\$ 264.00	\$ 24.00
Machine Room Annual Fee per SF - TAMUS Non-Part 02	Annual	\$ 372.00 *	\$ 336.00	\$ 36.00
Texas A&M IT Supplied Rack - Auxiliary & Other Governmental Units **	Annual	\$ 6,204.00 *	\$ 5,640.00	\$ 564.00
Texas A&M IT Supplied One-Third Rack - Auxiliary & Other Gov't Units **	Annual	\$ 2,280.00 *	\$ 2,070.00	\$ 210.00
Machine Room Supplied Rack Unit - Auxiliary & Other Gov't Units **	Annual	\$ 300.00 *	\$ 276.00	\$ 24.00
Machine Room Annual Fee per SF - Auxiliary & Other Gov't Units	Annual	\$ 396.00 *	\$ 360.00	\$ 36.00
Fully Managed 24-port Copper Network Switch	Annual	\$ 1,645.00	\$ 1,620.00	\$ 25.00
Fully Managed 48-port Copper Network Switch	Annual	\$ 2,115.00	\$ 2,055.00	\$ 60.00
Fully Managed 40-port SFP Network Switch	Annual	\$ 3,980.00	\$ 3,965.00	\$ 15.00
Fully Managed 24-port 9300mGIG Network Switch	Annual	\$ 2,340.00	\$ 2,235.00	\$ 105.00
Fully Managed 24-port Copper Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 1,665.00	\$ 1,640.00	\$ 25.00
Fully Managed 48-port Copper Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 2,135.00	\$ 2,075.00	\$ 60.00
Fully Managed 40-port SFP Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 3,998.00	\$ 3,985.00	\$ 13.00
Fully Managed 24-port 9300mGIG Network Switch - Aux & Non-TAMUS	Annual	\$ 2,360.00	\$ 2,255.00	\$ 105.00
Palo Alto Firewall PA-850	Annual	\$ 5,915.00	New in FY2020	
Palo Alto Firewall PA-3250	Annual	\$ 13,990.00	New in FY2020	
Palo Alto Firewall PA-3260	Annual	\$ 19,690.00	New in FY2020	
Palo Alto Firewall PA-850 - Auxiliary & Non-TAMUS	Annual	\$ 5,955.00	New in FY2020	
Palo Alto Firewall PA-3250 - Auxiliary & Non-TAMUS	Annual	\$ 14,030.00	New in FY2020	
Palo Alto Firewall PA-3260 - Auxiliary & Non-TAMUS	Annual	\$ 19,730.00	New in FY2020	
*Rates for commercial customers are higher than the rates listed on this schedule. Call for price.				
**Texas A&M Supplied Racks include standard power and networking. Additional configurations will be billed as Time and Materials.				
Build-to-suite and customized configurations will include an initial setup fee based on Time and Materials.				
<b>Mainframe Services/Products - to be discontinued (using same rates as prior year)</b>				
Online data storage - Mainframe data stored on online disk	Track*/Month	\$ 0.15	\$ 0.15	\$ -
Infopac data stored on online disk; billed in tracks used per month	Track*/Month	\$ 0.15	\$ 0.15	\$ -
Infopac data stored on tape; billed in megabytes(MB) used per month	MB/Month	\$ 0.15	\$ 0.15	\$ -
Mount Tape for customer job	Each	\$ 1.00	\$ 1.00	\$ -
Tape Rental	Month	\$ 1.50	\$ 1.50	\$ -
MVS CPU - processing time on mainframe computer	Second	\$ 0.15	\$ 0.15	\$ -
WYLBUR Software - CPU; Wylbur - text editor and job submission software	Second	\$ 0.20	\$ 0.20	\$ -
WYLBUR Software - Connect Time	Hour	\$ 0.15	\$ 0.15	\$ -
WYLBUR Software - Inputs and Outputs	1000 I/OS	\$ 0.70	\$ 0.70	\$ -
TSO software CPU; TSO - file manipulation utilities, text editing, and job submission	Second	\$ 0.15	\$ 0.15	\$ -
TSO Connect Time	Hour	\$ 0.15	\$ 0.15	\$ -
CICS Software - CPU; CICS - online transaction processing program on mainframe	Second	\$ 0.15	\$ 0.15	\$ -
ADABAS Database - CPU; mainframe database for online transaction processing	Second	\$ 0.15	\$ 0.15	\$ -
ADABAS database support and storage; billed in tracks used	Track/Month	\$ 0.20	\$ 0.20	\$ -

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<b>Mainframe Services &amp; Products for Auxiliary &amp; Non-TAMUS:</b>				
Online data storage - Mainframe data stored on online disk	Track*/Month	\$ 0.17	\$ 0.17	\$ -
Infopac data stored on online disk; billed in tracks used per month	Track*/Month	\$ 0.17	\$ 0.17	\$ -
Infopac data stored on tape; billed in megabytes(MB) used per month	MB/Month	\$ 0.17	\$ 0.17	\$ -
Mount Tape for customer job	Each	\$ 1.02	\$ 1.02	\$ -
Tape Rental	Month	\$ 1.52	\$ 1.52	\$ -
MVS CPU - processing time on mainframe computer	Second	\$ 0.17	\$ 0.17	\$ -
WYLBUR Software - CPU; Wylbur - text editor and job submission software	Second	\$ 0.22	\$ 0.22	\$ -
WYLBUR Software - Connect Time	Hour	\$ 0.17	\$ 0.17	\$ -
WYLBUR Software - Inputs and Outputs	1000 I/OS	\$ 0.72	\$ 0.72	\$ -
TSO software CPU; TSO - file manipulation utilities, text editing, and job submission	Second	\$ 0.17	\$ 0.17	\$ -
TSO Connect Time	Hour	\$ 0.17	\$ 0.17	\$ -
CICS Software - CPU; CICS - online transaction processing program on mainframe	Second	\$ 0.17	\$ 0.17	\$ -
ADABAS Database - CPU; mainframe database for online transaction processing	Second	\$ 0.17	\$ 0.17	\$ -
ADABAS database support and storage; billed in tracks used	Track/Month	\$ 0.22	\$ 0.22	\$ -
<b>Network Services &amp; Installations</b>				
APIT & Campus Network Fee per phone line	Month	\$ 14.00	\$ 10.50	\$ 3.50
APIT & Campus Network Fee per phone line - Auxiliary and Non-TAMUS	Month	\$ 23.00	\$ 20.00	\$ 3.00
APIT & Campus Network Fee per FTE	Month	\$ 22.00	\$ 18.00	\$ 4.00
APIT & Campus Network Fee - Auxiliary and Non-TAMUS	Month	\$ 23.00	\$ 20.00	\$ 3.00
Internet Access Annual Fee per Site	Annual	\$ 4,140.00	\$ 3,600.00	\$ 540.00
Time/Labor - Engineering Group Support	Hour	\$ 160.00	\$ 160.00	\$ -
Time/Labor - Installation Group	Hour	\$ 108.00	\$ 99.00	\$ 9.00
Time/Labor - Engineering Group Support - Auxiliary & Non-TAMUS	Hour	\$ 170.00	\$ 170.00	\$ -
Time/Labor - Installation Group - Auxiliary & Non-TAMUS	Hour	\$ 120.00	\$ 120.00	\$ -
* Services and installations will be charged based on time and materials.				
<b>Operations - Other</b>				
Regular Delivery Schedule Service	Trip	\$ 10.00	\$ 10.00	\$ -
Special Delivery Request Service	Trip	\$ 25.00	\$ 25.00	\$ -
Regular Delivery Schedule Service - Auxiliary & Non-TAMUS	Trip	\$ 10.50	\$ 10.50	\$ -
Special Delivery Request Service - Auxiliary & Non-TAMUS	Trip	\$ 30.00	\$ 30.00	\$ -
<b>Services Billed via "Centrex Telecommunications Service Statement"</b>				
<b>Brokerage Services</b>				
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	\$ 32.00	\$ 25.00	\$ 7.00
Service Fee - Auxiliary & Non-TAMUS	Each/Work Order	\$ 39.00	\$ 25.00	\$ 14.00
PCR Services	Monthly	\$ 1,755.00	\$ 1,755.00	\$ -
<b>Cable</b>				
Cable Television Service	Monthly	\$ 16.00	\$ 17.25	\$ (1.25)
Cable TV Install - See Network Services & Installations	Per Install	*	*	
* Billed as time and materials				
<b>Physical Security</b>				
Matrix Keyless Card Entry (all keyless entry customers)	Monthly	\$ 13.50	\$ 11.75	\$ 1.75
Matrix Keyless Card Entry (all keyless) - Auxiliary & Non-TAMUS	Monthly	\$ 14.00	\$ 13.25	\$ 0.75
Matrix Keyless Card Entry Equipment Charge	Monthly	\$ 6.50	\$ 6.50	\$ -
Matrix Keyless Card Entry Equipment - Auxiliary & Non-TAMUS	Monthly	\$ 6.50	\$ 8.00	\$ (1.50)
Duress	Monthly	\$ 6.00	\$ 5.50	\$ 0.50
Duress - Auxiliary & Non-TAMUS	Monthly	\$ 8.00	\$ 7.00	\$ 1.00
Surveillance Cameras	Monthly	\$ 25.00	\$ 25.00	\$ -
Surveillance Cameras - Auxiliary & Non-TAMUS	Monthly	\$ 27.00	\$ 27.00	\$ -
<b>Telephony</b>				
Centrex Phone Line	Monthly	\$ 18.40	\$ 18.00	\$ 0.40
Centrex Phone Line - Auxiliary & Non-TAMUS	Monthly	\$ 18.50	\$ 18.00	\$ 0.50

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<b>VOIP</b>				
VoIP - CISCO (will replace VoIP Mitel & Centrex)	Monthly	\$ 17.00	\$ 17.00	\$ -
VoIP - CISCO - Auxiliary & Non-TAMUS (will replace VoIP Mitel)	Monthly	\$ 21.00	\$ 21.00	\$ -
VoIP - CISCO CCX (Contact Center Express)	Monthly	\$ 57.00	\$ 25.00	\$ 32.00
VoIP - CISCO CCX (Contact Center Express) - Auxiliary & Non-TAMUS	Monthly	\$ 99.00	\$ 40.00	\$ 59.00
<b>VoIP Legacy:</b>				
VoIP Clearspan Trunk	Monthly	\$ 6.00	\$ 5.00	\$ 1.00
VoIP - Clearspan	Monthly	\$ 12.50	\$ 8.00	\$ 4.50
Voice Mail - Clearspan/Centrex	Monthly	\$ 2.90	\$ 2.90	\$ -
Voice Mail - Clearspan/Centrex - Auxiliary & Non-TAMUS	Monthly	\$ 3.10	\$ 3.10	\$ -
Auto Attendant - Clearspan	Monthly	\$ 3.00	\$ 3.00	\$ -
VoIP Intercom Charge - Clearspan	Monthly	\$ 4.00	\$ 4.00	\$ -
Call Center - Auto Call Distribution Supervisor	Monthly	\$ 46.00	\$ 33.00	\$ 13.00
Call Center - Auto Call Distribution Agent	Monthly	\$ 42.00	\$ 38.00	\$ 4.00
VoIP Analog Terminal Adapter	Monthly	\$ 4.00	\$ 4.00	\$ -
<b>TCOM Radios</b>				
Radio Airtime	Monthly	\$ 8.30	\$ 6.85	\$ 1.45
Radio Airtime - Auxiliary & Non-TAMUS	Monthly	\$ 8.35	\$ 7.85	\$ 0.50
P25 Radio Airtime	Monthly	\$ 42.00	\$ 45.75	\$ (3.75)
P25 Radio Airtime - Auxiliary & Non-TAMUS	Monthly	\$ 42.00	\$ 46.00	\$ (4.00)