

**Division of Information Technology**  
**FY2020 Rates**

<b>Service Description</b>	<b>Unit</b>	<b>TAMU Part 02 Rate</b>	<b>TAMUS Non-Part 02 Rate</b>	<b>Auxiliary &amp; Non-TAMUS Rate</b>	<b>Invoice Description or Item Code</b>
<b>Database Services</b>					
Database Hosted Services	MB/Month	\$ 0.08	\$ 0.08	\$ 0.10	DATABASE MB/MO
Database Administration per Environment	Each/Month	\$ 2,350.00	\$ 2,350.00	\$ 2,455.00	DB ADMINISTRATION/MO
Database Monitoring Fee	Each/Month	\$ 405.00	\$ 405.00	\$ 405.00	DB MONITOR FEE/MO
<b>Fiber</b>					
Fiber Cross Connects	Each/Month	\$ 34.00	\$ 34.00	\$ 37.00	CROSS CONNECT/MONTH
<b>IT Systems Engineering</b>					
<b>Backup Services:</b>					
Tivoli Storage Manager (TSM) Backup	GB/Month	\$ 0.155	\$ 0.155	\$ 0.155	TSM BACKUP/GB/MO
<b>E-Mail Services *** :</b>					
Exchange Email Account (10-GB) ** for Non-Parts 02	Box/Month	\$ 7.50	\$ 7.50	\$ 7.50	10-GB EXCH EMAIL BX/MO
Exchange Email Account Additional GB over quota	GB/Month	\$ 0.021	\$ 0.030	\$ 0.05	ADDL GB>QUOTA/MONTH
*** 10-GB Email boxes for Part 02 TAMU are centrally funded.					
<b>Servers</b>					
Virtual Server - Basic *	Year	\$ 156.00	\$ 360.00	\$ 415.00	VIRTUAL SERVER-BASIC
Custom Server *	Year	Call for price	Call for price	Call for price	CUSTOM SERVER
Additional CPU Annual Rate *	CPU/Year	\$ 120.00	\$ 290.00	\$ 330.00	ADDL CPU PER YEAR
Additional Memory for Virtual Machine *	GB/Year	\$ 36.00	\$ 70.00	\$ 85.00	ADDL VM MEMORY/GB/YR
Virtual Server - Basic per Day	VM/Day	\$ 0.43	\$ 0.99	\$ 1.14	VIRTUAL SERVER-BASIC/DAY
VM CPU Daily Rate	CPU/Day	\$ 0.33	\$ 0.80	\$ 0.91	VM CPU PER DAY
VM Memory GB Daily Rate	GB/Day	\$ 0.10	\$ 0.20	\$ 0.24	VM MEMORY GB/DAY
* This service is nonrefundable once purchased in any given fiscal year. NOTE: For Server Administration, see ITSS area					
<b>Storage as a Service:</b>					
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Year	\$ 0.25	\$ 0.36	\$ 0.60	STORAGE SVCE GB/YR
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Year	\$ 4.25	\$ 4.25	\$ 4.50	SSD STORAGE GB/YR
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Month	\$ 0.021	\$ 0.030	\$ 0.050	STORAGE SVCE GB/MO
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Month	\$ 0.354	\$ 0.354	\$ 0.375	SSD STORAGE GB/MO
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Day	\$ 0.001	\$ 0.001	\$ 0.002	STORAGE SVCE GB/DAY
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Day	\$ 0.012	\$ 0.012	\$ 0.013	SSD STORAGE GB/DAY
<b>Identity and Access Management Services:</b>					
Identity and Access Management Fee per Year	Year	\$ 38.00	\$ 38.00	\$ 42.00	NET ID PER YEAR
<b>Hosted Services:</b>					
Server Administration: Provides operating system software, installation, monitoring and updates	Year	\$ 1,500.00	\$ 1,500.00	\$ 1,550.00	SERVER ADMINISTRATION
Server administration - Monthly	Month	\$ 210.00	\$ 210.00	\$ 210.00	SERVER ADMIN / MONTH
Website Hosting Annual Cost - Shared Server	Year	\$ 500.00	\$ 500.00	\$ 500.00	WEBSITE HOST ANNUAL

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<b>IT Solutions &amp; Support (ITSS)</b>					
<b>Contract Support for Software Development &amp; Maintenance:</b>					
Support Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	CONTRACT SUP 1 FTE
Support Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	CONTRACT SUP .75 FTE
Support Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	CONTRACT SUP .50 FTE
Support Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	CONTRACT SUP .25 FTE
<b>Ad Hoc Support:</b>					
Technical services on computer-related issues	Hour	\$ 135.00	\$ 135.00	\$ 135.00	ITSS HOURLY SUPPORT
<b>Document Imaging:</b>					
Document Imaging Maintenance with < 150,000 images *	Annual	\$ 2,500.00	\$ 2,500.00	\$ 2,500.00	<150K LF IMAGES/YEAR
Document Imaging Maintenance with < 3,300,000 images *	100 images/mo	\$ 0.15	\$ 0.15	\$ 0.15	<5MIL LF IMAGES/MO
Document Imaging Maintenance with 3,300,000+ images *	100 images/mo	\$ 0.10	\$ 0.10	\$ 0.10	5MIL+ LF IMAGES/MO
<b>Other IT Services:</b>					
Cascade Content Management System	Year	\$ 3,950.00	\$ 3,950.00	\$ 4,095.00	CASCADE CMS ANNUAL FEE
Digital Signage Annual Maintenance	Year	\$ 360.00	\$ 360.00	\$ 360.00	DIGITAL SIGN MTN/YR
Integrated Emergency Notification (IEN) per user	Year	\$ 11.00	\$ 11.00	\$ 12.00	IEN-CODE MAROON/YEAR
<b>Project Management Contract:</b>					
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	PROJ MGT CONS 1 FTE
Professional Consulting Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	PROJ MGT CONS .75FTE
Professional Consulting Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	PROJ MGT CONS .50FTE
Professional Consulting Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	PROJ MGT CONS .25FTE
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ 135.00	PM PROF CONSULT /HR
<b>Machine Room/Data Center:</b>					
Texas A&M IT Supplied Rack	Year	\$ 5,100.00	\$ 5,940.00	\$ 6,204.00 *	MR RACK ANNUAL FEE
Texas A&M IT Supplied One-Third Rack	Year	\$ 1,872.00	\$ 2,178.00	\$ 2,280.00 *	ONE-THIRD RACK ANNUAL FEE
Machine Room Supplied Rack Unit	Year	\$ 252.00	\$ 288.00	\$ 300.00 *	MR RACK UNIT FEE/YR
Machine Room Fee per SF (Facilities Charge)	Year	\$ 324.00	\$ 372.00	\$ 396.00 *	MR NON-IT EQ FEE/ SF
Fully Managed 24-port Copper Network Switch (see note 1 below)	Year	\$ 1,645.00	\$ 1,645.00	\$ 1,665.00	24PORT COPPER NW SWI
Fully Managed 48-port Copper Network Switch (see note 1 below)	Year	\$ 2,115.00	\$ 2,115.00	\$ 2,135.00	48PORT COPPER NW SWI
Fully Managed 40-port SFP Network Switch (see note 1 below)	Year	\$ 3,980.00	\$ 3,980.00	\$ 3,998.00	40PORT SFP NW SWITCH
Fully Managed 24-port 9300mGIG Network Switch (see note 1 below)	Year	\$ 2,340.00	\$ 2,340.00	\$ 2,360.00	9300 24PORT MGIG
Palo Alto Firewall PA-850 (see note 1 below)	Year	\$ 5,915.00	\$ 5,915.00	\$ 5,955.00	FIREWALL PA-850 /YR
Palo Alto Firewall PA-3250 (see note 1 below)	Year	\$ 13,990.00	\$ 13,990.00	\$ 14,030.00	FIREWALL PA-3250 /YR
Palo Alto Firewall PA-3260 (see note 1 below)	Year	\$ 19,690.00	\$ 19,690.00	\$ 19,730.00	FIREWALL PA-3260 /YR

\* Rates for commercial customers are higher than the rates listed on this schedule. Call for price.

Note 1: Includes annual config changes, backup of config, 24x7 monitoring, software updates, cold spare replacements, troubleshooting, end-of-life replacement  
Does not include initial configuration and installment of the switch which will be billed at the hourly network engineering rate.

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**Mainframe Services/Products (MVS operating system) - to be discontinued (same rates as prior year)**

**Data Storage-Disk:**

Online data storage - Mainframe data stored on online disk making it readily available for use; billed in tracks used per month	Track*/Month		\$ 0.15	\$ 0.17	ONLINE DISK /TK
Infopac data stored on online disk; billed in tracks used per month	Track*/Month		\$ 0.15	\$ 0.17	INFOPAC DISK DATA /TK

\* Note: 18 tracks=appx 1MB

**Data Storage-Tape:**

Infopac data stored on tape; billed in megabytes(MB) used per month	MB/Month		\$ 0.15	\$ 0.17	INFOPAC TAPE DATA /MB
Mount Tape for customer job	Each		\$ 1.00	\$ 1.02	MOUNT TAPE /MOUNT
Tape Rental	Month		\$ 1.50	\$ 1.52	TAPE RENTAL /TP MO

\* Note: 18 tracks=appx 1MB

**Mainframe Processing:**

MVS CPU - processing time on mainframe computer	Second		\$ 0.15	\$ 0.17	MVS CPU /SEC
WYLBUR Software - CPU; Wylbur - text editor and job submission software on mainframe	Second		\$ 0.20	\$ 0.22	WYLBUR CPU /SEC
WYLBUR Software - Connect Time	Hour		\$ 0.15	\$ 0.17	WYLBUR CONNECT /HR
WYLBUR Software - Inputs and Outputs	1000 I/OS		\$ 0.70	\$ 0.72	WYLBUR IO /1000
TSO software CPU; TSO - file manipulation utilities, text editing, and job submission software on mainframe	Second		\$ 0.15	\$ 0.17	TSO CPU /SEC
TSO Connect Time	Hour		\$ 0.15	\$ 0.17	TSO CONNECT /HR
CICS Software - CPU; CICS - online transaction processing program on mainframe	Second		\$ 0.15	\$ 0.17	CICS CPU /SEC
ADABAS Database - CPU; mainframe database supporting online transaction processing	Second		\$ 0.15	\$ 0.17	ADABAS CPU /SEC

**Database Administration & Support:**

ADABAS database support and storage; billed in tracks used	Track/Month		\$ 0.20	\$ 0.22	ADABAS DB SUPP /TK
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**Network Services & Installations**

APIT & Campus Network Fee per Phone Line	Month	\$ 14.00	\$ 14.00	\$ 23.00	NETWORK FEE
APIT & Campus Network Fee per FTE	Month	\$ 22.00	\$ 22.00	\$ 23.00	NETWORK FEE/MONTH
Internet Access Annual Fee per Construction Site	Annual	\$ 4,140.00	\$ 4,140.00	\$ 4,140.00	NW FEE PER SITE/YR
Time / Labor - Engineering Group Support	Hour	\$ 160.00	\$ 160.00	\$ 170.00	NETWK ENGINEER SUPP
Time / Labor - Installations Group	Hour	\$ 108.00	\$ 108.00	\$ 120.00	NETWK INSTALL LABOR

**NOTE: Network Connections, services and installations will be charged based on time and materials.**

**Operations - Other**

Regular Delivery Schedule service	Trip	\$ 10.00	\$ 10.00	\$ 10.50	REGULAR DELIVERY
Special Delivery Request service	Trip	\$ 25.00	\$ 25.00	\$ 30.00	SPECIAL DELIVERY

**Texas A&M Software Center (formerly known as "SELL")**

[Click here for more information about software licenses available from the Texas A&M Software Center](#)

[For more information about these services visit IT.tamu.edu](#)

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<b>Services Billed via "Centrex Telecommunications Service Statement"</b>					
<b>Brokerage Services</b>					
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	\$ 32.00	\$ 32.00	\$ 39.00	SERVFEE
PCR Services	Monthly	\$ 1,755.00	\$ 1,755.00	\$ 1,755.00	PINN_T...
<b>Cable</b>					
Cable Television Service	Monthly	\$ 16.00	\$ 16.00	\$ 16.00	304
Cable TV Install - See "Network Services & Installations" above					
<b>Physical Security</b>					
Matrix Keyless Card Entry (all keyless entry customers)	Monthly	\$ 13.50	\$ 13.50	\$ 14.00	56
Matrix Keyless Card Entry Equipment Charge	Monthly	\$ 6.50	\$ 6.50	\$ 6.50	KECR
Duress	Monthly	\$ 6.00	\$ 6.00	\$ 8.00	923
Surveillance Cameras	Monthly	\$ 25.00	\$ 25.00	\$ 27.00	CAMERA
<b>Telephony</b>					
Centrex Phone Line	Monthly	\$ 18.40	\$ 18.40	\$ 18.50	FTRCC
<b>VOIP</b>					
VoIP - CISCO	Monthly	\$ 17.00	\$ 17.00	\$ 21.00	CISCOLC
VoIP - CISCO CCX (Contact Center Express)	Monthly	\$ 57.00	\$ 57.00	\$ 99.00	CISCOUCCX
<b>VoIP Legacy:</b>					
VoIP Clearspan Trunk	Monthly	\$ 6.00	\$ 6.00	\$ 6.00	VOIPTC
VoIP - Clearspan	Monthly	\$ 12.50	\$ 12.50	\$ 12.50	VOIPLC
Voice Mail - Clearspan/Centrex	Monthly	\$ 2.90	\$ 2.90	\$ 3.10	501
Auto Attendant - Clearspan	Monthly	\$ 3.00	\$ 3.00	\$ 3.00	116
VoIP Intercom Charge - Clearspan	Monthly	\$ 4.00	\$ 4.00	\$ 4.00	VOIPIC
Call Center - Auto Call Distribution Supervisor	Monthly	\$ 46.00	\$ 46.00	\$ 46.00	ACDPSVL
Call Center - Auto Call Distribution Agent	Monthly	\$ 42.00	\$ 42.00	\$ 42.00	ACDPCVL
VoIP Analog Terminal Adapter	Monthly	\$ 4.00	\$ 4.00	\$ 4.00	VOIPATA
<b>TCOM Radios</b>					
Radio Airtime	Monthly	\$ 8.30	\$ 8.30	\$ 8.35	550
P25 Radio Airtime	Monthly	\$ 42.00	\$ 42.00	\$ 42.00	P550