### Database Services

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Unit</th>
<th>TAMU Part 02 Rate</th>
<th>TAMUS Non-Part 02 Rate</th>
<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Database Hosted Services</td>
<td>MB/Month</td>
<td>$0.046</td>
<td>$0.046</td>
<td>$0.051</td>
<td>DATABASE MB/_MO</td>
</tr>
<tr>
<td>Database Administration per Environment</td>
<td>Each/Month</td>
<td>$1,400.00</td>
<td>$1,400.00</td>
<td>$1,450.00</td>
<td>DB ADMINISTRATION/MO</td>
</tr>
<tr>
<td>Database Monitoring Fee</td>
<td>Each/Month</td>
<td>$405.00</td>
<td>$405.00</td>
<td>$405.00</td>
<td>DB MONITOR FEE/MO</td>
</tr>
</tbody>
</table>

### Fiber

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Unit</th>
<th>TAMU Part 02 Rate</th>
<th>TAMUS Non-Part 02 Rate</th>
<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fiber Cross Connects</td>
<td>Each/Month</td>
<td>$32.00</td>
<td>$32.00</td>
<td>$35.00</td>
<td>CROSS CONNECT/MONTH</td>
</tr>
</tbody>
</table>

### IT Systems Engineering

#### Backup Services:

- **Tivoli Storage Manager (TSM) Backup**
  - GB/Month: $0.170
  - Call for price: $0.170
  - Call for price: $0.190
  - TSM BACKUP/GB/_MO

#### E-Mail Services ****:

- **Exchange Email Account (10-GB) ** for Non-Parts 02**
  - Box/Month: $3.25
  - Call for price: $6.00
  - 10-GB EXCH EMAIL BX/MO

- **Exchange Email Account Additional GB over quota**
  - GB/Month: $0.046
  - Call for price: $0.175
  - ADDL GB/QUOTA/MONTH

*** 10-GB Email boxes for Part 02 TAMU are centrally funded.

#### Servers

- **vCPU Monthly Rate**
  - vCPU/MB/Month: $10.00
  - Call for price: $27.50
  - VCPU PER MONTH

- **Memory Monthly Rate**
  - GB/Month: $4.75
  - Call for price: $7.10
  - GB MEMORY PER MONTH

#### Storage as a Service:

- **Bulk Storage: Storage as a Service ("StaaS") for Standard Disk**
  - GB/Month: $0.046
  - Call for price: $0.175
  - HDD STORAGE GB/_MO

- **Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk**
  - GB/Month: $0.400
  - Call for price: $1.175
  - SSD STORAGE GB/_MO

#### Identity and Access Management Services:

- **Identity and Access Management Fee per Year**
  - Year: $48.00
  - Call for price: $48.00
  - Call for price: $48.00
  - NET ID PER YEAR

#### Hosted Services:

- **Server Administration**: Provides operating system software, installation, monitoring and updates
  - **Server administration - Monthly**
    - Month: $125.00
    - Call for price: $140.00
    - SERVER ADMIN / MONTH

- **Website Hosting Annual Cost - Shared Server**
  - Year: $120.00
  - Call for price: $200.00
  - WEBSITE HOST ANNUAL

### IT Solutions & Support (ITSS)

#### Contract Support for Software Development & Maintenance:

- **Support Equivalent to 1 Full Time Employee**
  - 1 FTE/Month: $10,599.00
  - Call for price: $11,200.00
  - CONTRACT SUP 1 FTE

- **Support Equivalent to 3/4 Time Employee**
  - 0.75 FTE/Month: $8,180.00
  - Call for price: $8,570.00
  - CONTRACT SUP .75 FTE

- **Support Equivalent to 1/2 Time Employee**
  - 0.50 FTE/Month: $5,510.00
  - Call for price: $5,765.00
  - CONTRACT SUP .50 FTE

- **Support Equivalent to 1/4 Time Employee**
  - 0.25 FTE/Month: $2,785.00
  - Call for price: $3,030.00
  - CONTRACT SUP .25 FTE

#### Ad Hoc Support:

- **Technical services on computer-related issues**
  - Hour: $135.00
  - Call for price: $135.00
  - Call for price: $135.00
  - ITSS HOURLY SUPPORT

#### Document Imaging:

- **Document Imaging Maintenance with < 150,000 images **
  - Annual: $3,000.00
  - Call for price: $3,000.00
  - Call for price: $3,000.00
  - <150K LF IMAGES/YEAR

- **Document Imaging Maintenance with < 3,300,000 images **
  - 100 images/mo: $0.250
  - Call for price: $0.300
  - <5ML LF IMAGES/MO

- **Document Imaging Maintenance with 3,300,000+ images **
  - 100 images/mo: $0.120
  - Call for price: $0.150
  - 5ML+ LF IMAGES/MO

#### Other IT Services:

- **Cascade Content Management System**
  - Year: $5,940.00
  - Call for price: $5,940.00
  - Call for price: $5,940.00
  - CASCADE CMS ANNUAL FEE

- **Digital Signage Annual Maintenance**
  - Year: $420.00
  - Call for price: $432.00
  - DIGITAL SIGN MTN/YR

- **Integrated Emergency Notification (IEN) per user**
  - Year: $5.00
  - Call for price: $5.00
  - IEN-CODE MAROON/YEAR

#### Project Management Contract:

- **Professional Consulting Equivalent to 1 Full Time Employee**
  - 1 FTE/Month: $10,599.00
  - Call for price: $11,200.00
  - PROJ MGT CONS 1 FTE

- **Professional Consulting Equivalent to 3/4 Time Employee**
  - 0.75 FTE/Month: $8,180.00
  - Call for price: $8,570.00
  - PROJ MGT CONS .75FTE

- **Professional Consulting Equivalent to 1/2 Time Employee**
  - 0.50 FTE/Month: $5,510.00
  - Call for price: $5,765.00
  - PROJ MGT CONS .50FTE

- **Professional Consulting Equivalent to 1/4 Time Employee**
  - 0.25 FTE/Month: $2,785.00
  - Call for price: $3,030.00
  - PROJ MGT CONS .25FTE

- **Professional Consulting Services**
  - Hour: $135.00
  - Call for price: $135.00
  - Call for price: $135.00
  - PM PROF CONSULT /HR
## Division of Information Technology
### FY2023 Rates

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Unit</th>
<th>TAMU Part 02 Rate</th>
<th>TAMUS Non-Part 02 Rate</th>
<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Machine Room/Data Center:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Texas A&amp;M IT Supplied Rack</td>
<td>Year</td>
<td>$5,028.00</td>
<td>$7,200.00</td>
<td>$7,524.00</td>
<td>* MR RACK ANNUAL FEE</td>
</tr>
<tr>
<td>Texas A&amp;M IT Supplied One-Third Rack</td>
<td>Year</td>
<td>$1,848.00</td>
<td>$2,640.00</td>
<td>$2,760.00</td>
<td>* ONE-THIRD RACK ANNUAL FEE</td>
</tr>
<tr>
<td>Machine Room Supplied Rack Unit</td>
<td>Year</td>
<td>$240.00</td>
<td>$360.00</td>
<td>$360.00</td>
<td>* MR RACK UNIT FEE/YR</td>
</tr>
<tr>
<td>Machine Room Fee per SF (Facilities Charge)</td>
<td>Year</td>
<td>$324.00</td>
<td>$456.00</td>
<td>$480.00</td>
<td>* MR NON-IT EQ FEE/SF</td>
</tr>
<tr>
<td>Fully Managed 24-port Copper Network Switch (see note 1 below)</td>
<td>Year</td>
<td>$1,968.00</td>
<td>$1,968.00</td>
<td>$1,989.00</td>
<td>24PORT COPPER NW SWI</td>
</tr>
<tr>
<td>Fully Managed 40-port SFP Network Switch (see note 1 below)</td>
<td>Year</td>
<td>$5,268.00</td>
<td>$5,268.00</td>
<td>$5,292.00</td>
<td>40PORT SFP NW SWITCH</td>
</tr>
<tr>
<td>Fully Managed 48-port Copper Network Switch (see note 1 below)</td>
<td>Year</td>
<td>$2,532.00</td>
<td>$2,532.00</td>
<td>$2,550.00</td>
<td>48PORT COPPER NW SWI</td>
</tr>
<tr>
<td>Fully Managed 24-port 9300mGIG Network Switch (see note 1 below)</td>
<td>Year</td>
<td>$2,643.00</td>
<td>$2,643.00</td>
<td>$2,664.00</td>
<td>9300 24PORT MGIG</td>
</tr>
<tr>
<td>Firewall: Palo Alto PA-850</td>
<td>Year</td>
<td>$7,188.00</td>
<td>$7,188.00</td>
<td>$7,230.00</td>
<td>FIREWALL PA-850 / YR</td>
</tr>
<tr>
<td>Firewall: Palo Alto PA-3250</td>
<td>Year</td>
<td>$16,431.00</td>
<td>$16,431.00</td>
<td>$16,470.00</td>
<td>FIREWALL PA-3250 / YR</td>
</tr>
<tr>
<td>Firewall: Palo Alto PA-3260</td>
<td>Year</td>
<td>$22,890.00</td>
<td>$22,890.00</td>
<td>$22,932.00</td>
<td>FIREWALL PA-3260 / YR</td>
</tr>
</tbody>
</table>

* Rates for commercial customers are higher than the rates listed on this schedule. Call for price.

Note 1: Includes annual config changes, backup of config, 24x7 monitoring, software updates, cold spare replacements, troubleshooting, end-of-life replacement

Does not include initial configuration and installation of the switch which will be billed at the hourly network engineering rate.

### Network Services & Installations

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Unit</th>
<th>TAMU Part 02 Rate</th>
<th>TAMUS Non-Part 02 Rate</th>
<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>API &amp; Campus Network Fee per Phone Line</td>
<td>Month</td>
<td>$16.00</td>
<td>$16.00</td>
<td>$27.00</td>
<td>NETWORK FEE</td>
</tr>
<tr>
<td>API &amp; Campus Network Fee per FTE and Common Fee</td>
<td>Month</td>
<td>$25.50</td>
<td>$25.50</td>
<td>$27.00</td>
<td>NETWORK FEE/MONTH</td>
</tr>
<tr>
<td>Internet Access Annual Fee per Construction Site</td>
<td>Annual</td>
<td>$4,410.00</td>
<td>$4,410.00</td>
<td>$4,410.00</td>
<td>NW FEE PER SITE/YR</td>
</tr>
<tr>
<td>Time / Labor - Engineering Group Support</td>
<td>Hour</td>
<td>$200.00</td>
<td>$200.00</td>
<td>$210.00</td>
<td>NETWK ENGINEER SUPP</td>
</tr>
<tr>
<td>Time / Labor - Installations Group</td>
<td>Hour</td>
<td>$108.00</td>
<td>$108.00</td>
<td>$120.00</td>
<td>NETWK INSTALL LABOR</td>
</tr>
</tbody>
</table>

**NOTE:** Network Connections, services and installations will be charged based on time and materials.

Click here for more information about software licenses available from the Texas A&M Software Center

For more information about these services visit IT.tamu.edu

### Brokerage Services

<table>
<thead>
<tr>
<th>Service Fee (Setup, Move, Change or Discontinue Service)</th>
<th>Each/Work Order</th>
<th>TAMU Part 02</th>
<th>TAMUS Non-Part 02</th>
<th>Auxiliary &amp; Non-TAMUS</th>
<th>SERVFEES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cable TV</td>
<td>Monthly</td>
<td>$15.00</td>
<td>$15.00</td>
<td>$15.00</td>
<td>304</td>
</tr>
<tr>
<td>Cable TV Install - See &quot;Network Services &amp; Installations&quot; above</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Physical Security

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Unit</th>
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<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Matrix Keyless Card Entry (all keyless entry customers)</td>
<td>Monthly</td>
<td>$17.75</td>
<td>$17.75</td>
<td>$18.20</td>
<td>56</td>
</tr>
<tr>
<td>Matrix Keyless Card Entry Equipment Charge</td>
<td>Monthly</td>
<td>$6.70</td>
<td>$6.70</td>
<td>$6.70</td>
<td>KECHR</td>
</tr>
<tr>
<td>Duress</td>
<td>Monthly</td>
<td>$21.00</td>
<td>$21.00</td>
<td>$22.00</td>
<td>923</td>
</tr>
<tr>
<td>Surveillance Cameras</td>
<td>Monthly</td>
<td>$28.00</td>
<td>$28.00</td>
<td>$28.00</td>
<td>CAMERA</td>
</tr>
</tbody>
</table>

### TCOM Phone Services

<table>
<thead>
<tr>
<th>Service Description</th>
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<th>TAMUS Non-Part 02 Rate</th>
<th>Auxiliary &amp; Non-TAMUS Rate</th>
<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centrex Phone Line</td>
<td>Monthly</td>
<td>$15.25</td>
<td>$15.25</td>
<td>$15.50</td>
<td>FTRCC</td>
</tr>
<tr>
<td>VoIP - CISCO CCX (Contact Center Express)</td>
<td>Monthly</td>
<td>$110.00</td>
<td>$110.00</td>
<td>$112.20</td>
<td>CISCOUCCX</td>
</tr>
</tbody>
</table>

### TCOM Wireless Radios

<table>
<thead>
<tr>
<th>Service Description</th>
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<th>Invoice Description or Item Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Radio Airtime</td>
<td>Monthly</td>
<td>$10.00</td>
<td>$10.00</td>
<td>$10.10</td>
<td>550</td>
</tr>
<tr>
<td>P25 Radio Airtime</td>
<td>Monthly</td>
<td>$35.50</td>
<td>$35.50</td>
<td>$36.00</td>
<td>P550</td>
</tr>
</tbody>
</table>