

Technology Services

FY2023 Rates

Service Description	Unit	TAMU Part 02 Rate	TAMUS Non-Part 02 Rate	Auxiliary & Non-TAMUS Rate	Invoice Description or Item Code
Database Services					
Database Hosted Services	MB/Month	\$ 0.046	\$ 0.046	\$ 0.051	DATABASE MB/MO
Database Administration per Environment	Each/Month	\$ 1,400.00	\$ 1,400.00	\$ 1,450.00	DB ADMINISTRATION/MO
Database Monitoring Fee	Each/Month	\$ 405.00	\$ 405.00	\$ 405.00	DB MONITOR FEE/MO
Fiber					
Fiber Cross Connects	Each/Month	\$ 32.00	\$ 32.00	\$ 35.00	CROSS CONNECT/MONTH
IT Systems Engineering					
Backup Services:					
Tivoli Storage Manager (TSM) Backup	GB/Month	\$ 0.170	\$ 0.170	\$ 0.190	TSM BACKUP/GB/MO
E-Mail Services *** :					
Exchange Email Account (10-GB) ** for Non-Parts 02	Box/Month	\$ 3.25	\$ 3.25	\$ 6.00	10-GB EXCH EMAIL BX/MO
Exchange Email Account Additional GB over quota	GB/Month	\$ 0.046	\$ 0.046	\$ 0.175	ADDL GB>QUOTA/MONTH
*** 10-GB Email boxes for Part 02 TAMU are centrally funded.					
Servers					
Custom Server *	Year	Call for price	Call for price	Call for price	CUSTOM SERVER PER YEAR
vCPU Monthly Rate	vCPU/Month	\$ 10.00	\$ 10.00	\$ 27.50	VCPU PER MONTH
Memory Monthly Rate	GB/Month	\$ 4.75	\$ 4.75	\$ 7.10	GB MEMORY PER MONTH
* This service is nonrefundable once purchased in any given fiscal year. NOTE: For Server Administration, see "Hosted Services"					
Storage as a Service:					
Bulk Storage: Storage as a Service ("StaaS") for Standard Disk	GB/Month	\$ 0.046	\$ 0.046	\$ 0.175	HDD STORAGE GB/MO
Bulk Storage: Storage as a Service ("StaaS") for Solid State Disk	GB/Month	\$ 0.400	\$ 0.400	\$ 1.175	SSD STORAGE GB/MO
Identity and Access Management Services:					
Identity and Access Management Fee per Year	Year	\$ 48.00	\$ 48.00	\$ 48.00	NET ID PER YEAR
Hosted Services:					
Server Administration: Provides operating system software, installation, monitoring and updates	Year	\$ 1,200.00	\$ 1,200.00	\$ 1,300.00	SERVER ADMINISTRATION
Server administration - Monthly	Month	\$ 125.00	\$ 125.00	\$ 140.00	SERVER ADMIN / MONTH
Website Hosting Annual Cost - Shared Server	Year	\$ 120.00	\$ 120.00	\$ 200.00	WEBSITE HOST ANNUAL
IT Solutions & Support (ITSS)					
Contract Support for Software Development & Maintenance:					
Support Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	CONTRACT SUP 1 FTE
Support Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	CONTRACT SUP .75 FTE
Support Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	CONTRACT SUP .50 FTE
Support Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	CONTRACT SUP .25 FTE
Ad Hoc Support:					
Technical services on computer-related issues	Hour	\$ 135.00	\$ 135.00	\$ 135.00	ITSS HOURLY SUPPORT
Document Imaging:					
Document Imaging Maintenance with < 150,000 images *	Annual	\$ 3,000.00	\$ 3,000.00	\$ 3,000.00	<150K LF IMAGES/YEAR
Document Imaging Maintenance with < 3,300,000 images *	100 images/mo	\$ 0.250	\$ 0.250	\$ 0.300	<5MIL LF IMAGES/MO
Document Imaging Maintenance with 3,300,000+ images *	100 images/mo	\$ 0.120	\$ 0.120	\$ 0.150	5MIL+ LF IMAGES/MO
Other IT Services:					
Cascade Content Management System	Year	\$ 5,940.00	\$ 5,940.00	\$ 5,940.00	CASCADE CMS ANNUAL FEE
Digital Signage Annual Maintenance	Year	\$ 420.00	\$ 420.00	\$ 432.00	DIGITAL SIGN MTN/YR
Integrated Emergency Notification (IEN) per user	Year	\$ 5.00	\$ 5.00	\$ 5.00	IEN-CODE MAROON/YEAR
Project Management Contract:					
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ 11,200.00	PROJ MGT CONS 1 FTE
Professional Consulting Equivalent to 3/4 Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ 8,570.00	PROJ MGT CONS .75FTE
Professional Consulting Equivalent to 1/2 Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ 5,765.00	PROJ MGT CONS .50FTE
Professional Consulting Equivalent to 1/4 Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ 3,030.00	PROJ MGT CONS .25FTE
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ 135.00	PM PROF CONSULT /HR

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Machine Room/Data Center:					
Texas A&M IT Supplied Rack	Year	\$ 5,028.00	\$ 7,200.00	\$ 7,524.00 *	MR RACK ANNUAL FEE
Texas A&M IT Supplied One-Third Rack	Year	\$ 1,848.00	\$ 2,640.00	\$ 2,760.00 *	ONE-THIRD RACK ANNUAL FEE
Machine Room Supplied Rack Unit	Year	\$ 240.00	\$ 360.00	\$ 360.00 *	MR RACK UNIT FEE/YR
Machine Room Fee per SF (Facilities Charge)	Year	\$ 324.00	\$ 456.00	\$ 480.00 *	MR NON-IT EQ FEE/ SF
Fully Managed 24-port Copper Network Switch (see note 1 below)	Year	\$ 1,968.00	\$ 1,968.00	\$ 1,989.00	24PORT COPPER NW SWI
Fully Managed 40-port SFP Network Switch (see note 1 below)	Year	\$ 5,268.00	\$ 5,268.00	\$ 5,292.00	40PORT SFP NW SWITCH
Fully Managed 48-port Copper Network Switch (see note 1 below)	Year	\$ 2,532.00	\$ 2,532.00	\$ 2,550.00	48PORT COPPER NW SWI
Fully Managed 24-port 9300mGIG Network Switch (see note 1 below)	Year	\$ 2,643.00	\$ 2,643.00	\$ 2,664.00	9300 24PORT MGIG
Firewall: Palo Alto PA-850	Year	\$ 7,188.00	\$ 7,188.00	\$ 7,230.00	FIREWALL PA-850 / YR
Firewall: Palo Alto PA-3250	Year	\$ 16,431.00	\$ 16,431.00	\$ 16,470.00	FIREWALL PA-3250 / YR
Firewall: Palo Alto PA-3260	Year	\$ 22,890.00	\$ 22,890.00	\$ 22,932.00	FIREWALL PA-3260 / YR

* Rates for commercial customers are higher than the rates listed on this schedule. Call for price.

Note 1: Includes annual config changes, backup of config, 24x7 monitoring, software updates, cold spare replacements, troubleshooting, end-of-life replacement
Does not include initial configuration and installation of the switch which will be billed at the hourly network engineering rate.

Network Services & Installations					
APIT & Campus Network Fee per Phone Line	Month	\$ 16.00	\$ 16.00	\$ 27.00	NETWORK FEE
APIT & Campus Network Fee per FTE and Common Fee	Month	\$ 25.50	\$ 25.50	\$ 27.00	NETWORK FEE/MONTH
Internet Access Annual Fee per Construction Site	Annual	\$ 4,410.00	\$ 4,410.00	\$ 4,410.00	NW FEE PER SITE/YR
Time / Labor - Engineering Group Support	Hour	\$ 200.00	\$ 200.00	\$ 210.00	NETWK ENGINEER SUPP
Time / Labor - Installations Group	Hour	\$ 108.00	\$ 108.00	\$ 120.00	NETWK INSTALL LABOR

NOTE: Network Connections, services and installations will be charged based on time and materials.

[Click here for more information about software licenses available from the Texas A&M Software Center](#)

[For more information about these services visit IT.tamu.edu](#)

Services Billed via "Centrex Telecommunications Service Statement"

Brokerage Services					
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	\$ 33.00	\$ 33.00	\$ 37.00	SERVFEE
Cable TV					
Cable Television Service	Monthly	\$ 15.00	\$ 15.00	\$ 15.00	304
Cable TV Install - See "Network Services & Installations" above					
Physical Security					
Matrix Keyless Card Entry (all keyless entry customers)	Monthly	\$ 17.75	\$ 17.75	\$ 18.20	56
Matrix Keyless Card Entry Equipment Charge	Monthly	\$ 6.70	\$ 6.70	\$ 6.70	KECR
Duress	Monthly	\$ 21.00	\$ 21.00	\$ 22.00	923
Surveillance Cameras	Monthly	\$ 28.00	\$ 28.00	\$ 28.00	CAMERA
TCOM Phone Services					
Centrex Phone Line	Monthly	\$ 15.25	\$ 15.25	\$ 15.50	FTRCC
VoIP - CISCO CCX (Contact Center Express)	Monthly	\$ 110.00	\$ 110.00	\$ 112.20	CISCOUCCX
TCOM Wireless Radios					
Radio Airtime	Monthly	\$ 10.00	\$ 10.00	\$ 10.10	550
P25 Radio Airtime	Monthly	\$ 35.50	\$ 35.50	\$ 36.00	P550