

**Technology Services
FY2024 Rate Changes**

Service Description	Unit	FY2024 Rate	FY2023 Rate	Increase (Decrease)
Database Services				
Database Hosted Services	MB/Month	\$ 0.040	\$ 0.046	\$ (0.006)
Database Hosted Services - Auxiliary & Non-TAMUS	MB/Month	\$ 0.051	\$ 0.051	\$ -
Database Administration per Environment	Each/Month	\$ 1,400.00	\$ 1,400.00	\$ -
Database Administration per Environment - Auxiliary & Non-TAMUS	Each/Month	\$ 1,450.00	\$ 1,450.00	\$ -
Database Basic Monitoring Fee	Each/Month	\$ 405.00	\$ 405.00	\$ -
Fiber				
Fiber Cross Connects	Each/Month	\$ 32.00	\$ 32.00	\$ -
Fiber Cross Connects - Auxiliary & Non-TAMUS	Each/Month	\$ 35.00	\$ 35.00	\$ -
IT Systems Engineering				
Backup Services:				
Enterprise Backup per GB per Month	GB/Month	\$ 0.050	\$ 0.170	\$ (0.120)
Enterprise Backup per GB per Month- Auxiliary & Non-TAMUS	GB/Month	\$ 0.050	\$ 0.190	\$ (0.140)
E-Mail Services *** :				
Exchange Email Account (10 GB)	Box/Month	\$ 3.25	\$ 3.25	\$ -
Exchange Email Account (10 GB) - Auxiliary & Non-TAMUS	Box/Month	\$ 6.00	\$ 6.00	\$ -
*** 10-GB Email boxes for Part 02 TAMU are centrally funded (excludes Auxiliaries).				
Hosted Services - Other:				
Server Administration Service	Annual	\$ 1,200.00	\$ 1,200.00	\$ -
Server Administration Service - Auxiliary & Non-TAMUS	Annual	\$ 1,300.00	\$ 1,300.00	\$ -
Server Administration Monthly	Monthly	\$ 125.00	\$ 125.00	\$ -
Server Administration Monthly - Auxiliary & Non-TAMUS	Monthly	\$ 140.00	\$ 140.00	\$ -
Website Hosting Annual Cost - Shared Server	Annual	\$ 132.00	\$ 120.00	\$ 12.00
Website Hosting Annual Cost - Shared Server - Auxiliary & Non-TAMUS	Annual	\$ 400.00	\$ 200.00	\$ 200.00
Servers:				
vCPU Monthly Rate - TAMU Part 02	vCPU/Month	\$ 10.00	\$ 10.00	\$ -
vCPU Monthly Rate - TAMUS Non-Part 02	vCPU/Month	\$ 10.00	\$ 10.00	\$ -
vCPU Monthly Rate - Auxiliary & Non-TAMUS	vCPU/Month	\$ 11.75	\$ 27.50	\$ (15.75)
GB Memory Monthly Rate - TAMU Part 02	GB/Month	\$ 6.75	\$ 4.75	\$ 2.00
GB Memory Monthly Rate - TAMUS Non-Part 02	GB/Month	\$ 6.75	\$ 4.75	\$ 2.00
GB Memory Monthly Rate - Auxiliary & Non-TAMUS	GB/Month	\$ 8.25	\$ 7.10	\$ 1.15
Storage as a Service:				
Standard Storage as a Service ("StaaS") - TAMU Part 02	GB/Month	\$ 0.140	\$ 0.046	\$ 0.094
Standard Storage as a Service ("StaaS") - TAMUS Non-Part 02	GB/Month	\$ 0.140	\$ 0.046	\$ 0.094
Standard Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Month	\$ 0.140	\$ 0.175	\$ (0.035)
Solid State Disk Storage as a Service ("StaaS") - TAMU Part 02 & TAMUS	GB/Month	discontinued	\$ 0.400	
Solid State Disk Storage as a Service ("StaaS") - Auxiliary & Non-TAMUS	GB/Month	discontinued	\$ 1.175	
Business Systems & Productivity Services (BSPS)				
Contract Support for Software Development & Maintenance:				
Support Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ -
Support Equivalent to 3/4 Full Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ -
Support Equivalent to 1/2 Full Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ -
Support Equivalent to 1/4 Full Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ -
Technical services on computer related issues	Hour	\$ 135.00	\$ 135.00	\$ -
Contract Support for Software Development & Maintenance:				
Support Equivalent to 1 Full Time Employee - Auxiliary & Non-TAMUS	1 FTE/Month	\$ 11,200.00	\$ 11,200.00	\$ -
Support Equivalent to 3/4 Full Time Employee - Auxiliary & Non-TAMUS	.75 FTE/Month	\$ 8,570.00	\$ 8,570.00	\$ -
Support Equivalent to 1/2 Full Time Employee - Auxiliary & Non-TAMUS	.50 FTE/Month	\$ 5,765.00	\$ 5,765.00	\$ -
Support Equivalent to 1/4 Full Time Employee - Auxiliary & Non-TAMUS	.25 FTE/Month	\$ 3,030.00	\$ 3,030.00	\$ -
Technical services on computer related issues - Auxiliary & Non-TAMUS	Hour	\$ 135.00	\$ 135.00	\$ -
Document Imaging:				
Technical computer services hourly	Hour	\$ 135.00	\$ 135.00	\$ -
Technical computer services hourly - Auxiliary & Non-TAMUS	Hour	\$ 135.00	\$ 135.00	\$ -
Document Imaging Annual Maintenance with < 150,000 images *	Annual	\$ 3,000.00	\$ 3,000.00	\$ -
Document Imaging Maintenance with < 3,300,000 images * - TAMU Part 02 & TAMUS	100 images/mo	\$ 0.250	\$ 0.250	\$ -
Document Imaging Maintenance with < 3,300,000 images * - Auxiliary & Non-TAMUS	100 images/mo	\$ 0.300	\$ 0.300	\$ -

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Document Imaging Maintenance with 3,300,000+ images *- TAMU Part 02 & TAMUS	100 images/mo	\$ 0.120	\$ 0.120	\$ -
Document Imaging Maintenance with 3,300,000+ images * - Auxiliary & Non-TAMUS	100 images/mo	\$ 0.150	\$ 0.150	\$ -
* Note: Shared service maintenance fees will be assessed on a monthly basis on a per 100-images basis				
Other IT Services:				
Cascade Content Management System	Annual	\$ 5,940.00	\$ 5,940.00	\$ -
Cascade Content Management System - Auxiliary & Non-TAMUS	Annual	\$ 5,940.00	\$ 5,940.00	\$ -
Integrated Emergency Notification (IEN) or "Code Maroon" per user	Annual	\$ 5.00	\$ 5.00	\$ -
Integrated Emergency Notification (IEN) or "Code Maroon" per user - Aux & Non-TAMUS	Annual	\$ 5.00	\$ 5.00	\$ -
Digital Signage Annual Maintenance	Annual	discontinued	\$ 420.00	
Digital Signage Annual Maintenance - Auxiliary & Non-TAMUS	Annual	discontinued	\$ 432.00	
Project Management Contract				
Professional Consulting Equivalent to 1 Full Time Employee	1 FTE/Month	\$ 10,599.00	\$ 10,599.00	\$ -
Professional Consulting Equivalent to 3/4 Full Time Employee	.75 FTE/Month	\$ 8,180.00	\$ 8,180.00	\$ -
Professional Consulting Equivalent to 1/2 Full Time Employee	.50 FTE/Month	\$ 5,510.00	\$ 5,510.00	\$ -
Professional Consulting Equivalent to 1/4 Full Time Employee	.25 FTE/Month	\$ 2,785.00	\$ 2,785.00	\$ -
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ -
Project Management Contract:				
Professional Consulting Equivalent to 1 Full Time Employee-Aux/Non-TAMUS	1 FTE/Month	\$ 11,200.00	\$ 11,200.00	\$ -
Professional Consulting Equivalent to 3/4 Full Time Employee-Aux/Non-TAMUS	.75 FTE/Month	\$ 8,570.00	\$ 8,570.00	\$ -
Professional Consulting Equivalent to 1/2 Full Time Employee-Aux/Non-TAMUS	.50 FTE/Month	\$ 5,765.00	\$ 5,765.00	\$ -
Professional Consulting Equivalent to 1/4 Full Time Employee-Aux/Non-TAMUS	.25 FTE/Month	\$ 3,030.00	\$ 3,030.00	\$ -
Professional Consulting Services	Hour	\$ 135.00	\$ 135.00	\$ -
Machine Room/Data Center Connections				
Texas A&M IT Supplied Rack TAMU Part 02 **	Annual	\$ 5,532.00 *	\$ 5,028.00	\$ 504.00
Texas A&M IT Supplied One-Third Rack TAMU Part 02 **	Annual	\$ 2,040.00 *	\$ 1,848.00	\$ 192.00
Machine Room Supplied Rack Unit TAMU Part 02 **	Annual	\$ 264.00 *	\$ 240.00	\$ 24.00
Machine Room Annual Fee per SF (Facilities Charge) TAMU Part 02	Annual	\$ 360.00 *	\$ 324.00	\$ 36.00
Texas A&M IT Supplied Rack - TAMUS Non-Part 02 **	Annual	\$ 7,920.00 *	\$ 7,200.00	\$ 720.00
Texas A&M IT Supplied One-Third Rack - TAMUS Non-Part 02 **	Annual	\$ 2,904.00 *	\$ 2,640.00	\$ 264.00
Machine Room Supplied Rack Unit - TAMUS Non-Part 02 **	Annual	\$ 396.00 *	\$ 360.00	\$ 36.00
Machine Room Annual Fee per SF - TAMUS Non-Part 02	Annual	\$ 504.00 *	\$ 456.00	\$ 48.00
Texas A&M IT Supplied Rack - Auxiliary & Other Governmental Units **	Annual	\$ 8,280.00 *	\$ 7,524.00	\$ 756.00
Texas A&M IT Supplied One-Third Rack - Auxiliary & Other Gov't Units **	Annual	\$ 3,036.00 *	\$ 2,760.00	\$ 276.00
Machine Room Supplied Rack Unit - Auxiliary & Other Gov't Units **	Annual	\$ 396.00 *	\$ 360.00	\$ 36.00
Machine Room Annual Fee per SF - Auxiliary & Other Gov't Units	Annual	\$ 528.00 *	\$ 480.00	\$ 48.00
Fully Managed 24-port Copper Network Switch -TAMU Part 02 & TAMUS	Annual	\$ 1,968.00	\$ 1,968.00	\$ -
Fully Managed 40-port SFP Network Switch - TAMU Part 02 & TAMUS	Annual	\$ 5,268.00	\$ 5,268.00	\$ -
Fully Managed 48-port Copper Network Switch - TAMU Part 02 & TAMUS	Annual	\$ 2,532.00	\$ 2,532.00	\$ -
Fully Managed 24-port 9300mGIG Network Switch - TAMU Part 02 & TAMUS	Annual	\$ 2,643.00	\$ 2,643.00	\$ -
Fully Managed 24-port Copper Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 1,989.00	\$ 1,989.00	\$ -
Fully Managed 40-port SFP Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 5,292.00	\$ 5,292.00	\$ -
Fully Managed 48-port Copper Network Switch - Auxiliary & Non-TAMUS	Annual	\$ 2,550.00	\$ 2,550.00	\$ -
Fully Managed 24-port 9300mGIG Network Switch - Aux & Non-TAMUS	Annual	\$ 2,664.00	\$ 2,664.00	\$ -
Firewall: Palo Alto PA-850 -TAMU Part 02 & TAMUS	Annual	\$ 7,188.00	\$ 7,188.00	\$ -
Firewall: Palo Alto PA-3250 -TAMU Part 02 & TAMUS	Annual	\$ 16,431.00	\$ 16,431.00	\$ -
Firewall: Palo Alto PA-3260 -TAMU Part 02 & TAMUS	Annual	\$ 22,890.00	\$ 22,890.00	\$ -
Firewall: Palo Alto PA-850 - Auxiliary & Non-TAMUS	Annual	\$ 7,230.00	\$ 7,230.00	\$ -
Firewall: Palo Alto PA-3250 - Auxiliary & Non-TAMUS	Annual	\$ 16,470.00	\$ 16,470.00	\$ -
Firewall: Palo Alto PA-3260 - Auxiliary & Non-TAMUS	Annual	\$ 22,932.00	\$ 22,932.00	\$ -
*Rates for commercial customers are higher than the rates listed on this schedule. Call for price.				
**Texas A&M Supplied Racks include standard power and networking. Additional configurations will be billed as Time and Materials.				
Build-to-suite and customized configurations will include an initial setup fee based on Time and Materials.				

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Service Description	Unit	FY2024 Rate	FY2023 Rate	Increase (Decrease)
Network Services & Installations				
APIT & Campus Network Fee per phone line	Month	\$ 15.25	\$ 16.00	\$ (0.75)
APIT & Campus Network Fee per phone line - Auxiliary and Non-TAMUS	Month	\$ 15.50	\$ 16.00	\$ (0.50)
APIT & Campus Network Fee per FTE and Common Good	Month	\$ 32.75	\$ 25.50	\$ 7.25
APIT & Campus Network Fee - Auxiliary and Non-TAMUS	Month	\$ 33.75	\$ 27.00	\$ 6.75
Internet Access Annual Fee per Site	Annual	\$ 4,815.00	\$ 4,410.00	\$ 405.00
Time/Labor - Engineering Group Support	Hour	\$ 200.00	\$ 200.00	\$ -
Time/Labor - Installation Group	Hour	\$ 108.00	\$ 108.00	\$ -
Time/Labor - Engineering Group Support - Auxiliary& Non-TAMUS	Hour	\$ 210.00	\$ 210.00	\$ -
Time/Labor - Installation Group - Auxiliary & Non-TAMUS	Hour	\$ 120.00	\$ 120.00	\$ -
* Services and installations will be charged based on time and materials.				
Telecommunications Services				
Brokerage Services				
Service Fee (Setup, Move, Change or Discontinue Service)	Each/Work Order	\$ 45.00	\$ 33.00	\$ 12.00
Service Fee - Auxiliary & Non-TAMUS	Each/Work Order	\$ 50.00	\$ 37.00	\$ 13.00
Cable TV				
Cable Television Service	Monthly	\$ 15.00	\$ 15.00	\$ -
Cable Television Service - Auxiliary & Non-TAMUS	Monthly	\$ 15.00	\$ 15.00	\$ -
Cable TV Install - See Network Services & Installations	Per Install	*	*	
* Billed as time and materials				
Physical Security - Discontinued (most of these services moving to Facilities)				
Matrix Keyless Card Entry (all keyless entry customers)	Monthly	discontinued	\$ 17.75	
Matrix Keyless Card Entry (all keyless) - Auxiliary & Non-TAMUS	Monthly	discontinued	\$ 18.20	
Matrix Keyless Card Entry Equipment Charge	Monthly	discontinued	\$ 6.70	
Matrix Keyless Card Entry Equipment - Auxiliary & Non-TAMUS	Monthly	discontinued	\$ 6.70	
Duress	Monthly	\$ 21.00	\$ 21.00	\$ -
Duress - Auxiliary & Non-TAMUS	Monthly	\$ 22.00	\$ 22.00	\$ -
Surveillance Cameras	Monthly	discontinued	\$ 28.00	
Surveillance Cameras - Auxiliary & Non-TAMUS	Monthly	discontinued	\$ 28.00	
TCOM Phone Services				
Phone Line	Monthly	\$ 14.40	\$ 15.25	\$ (0.85)
Phone Line - Auxiliary & Non-TAMUS	Monthly	\$ 14.70	\$ 15.50	\$ (0.80)
VoIP - CISCO CCX (Contact Center Express)	Monthly	\$ 120.00	\$ 110.00	\$ 10.00
VoIP - CISCO CCX (Contact Center Express) - Auxiliary & Non-TAMUS	Monthly	\$ 124.00	\$ 112.20	\$ 11.80
TCOM Wireless Radios				
Radio Airtime	Monthly	\$ 10.00	\$ 10.00	\$ -
Radio Airtime - Auxiliary & Non-TAMUS	Monthly	\$ 10.10	\$ 10.10	\$ -
P25 Radio Airtime	Monthly	\$ 35.50	\$ 35.50	\$ -
P25 Radio Airtime - Auxiliary & Non-TAMUS	Monthly	\$ 36.00	\$ 36.00	\$ -