Division of
Information Technology

MISSION CRITICAL

YOUR IT QUESTIONS ANSWERED

At Texas A&M, you have a team behind you ready to help make your college mission a success!

1. NEW AGGIE TECH LIST
THE COLLEGE COPILOT

We've made the packing list for you. The New Aggie TechList tells you what technology to bring to A&M.

Visit: **IT.tamu.edu/getstarted**

2. IT.TAMU.EDU
YOUR MISSION CONTROL CENTER

IT.tamu.edu is your one-stop-shop for all things IT. Whether you're looking for tech help, details on campus services or the latest IT news, you'll find it here.

Bookmark: **IT.tamu.edu**

3 TAMULINK CAMPUS WI-FI
GETS YOU CONNECTED AND BEYOND

Log in to tamulink-wpa using your NetID and password. Available in libraries, residence halls, classrooms, etc.

Connect Your Device: tamulink-wpa

4 GMAIL
STAY IN THE LOOP

Stay in the know by checking your Texas A&M Gmail at google.tamu.edu. You will receive information about classes, registration, financial aid and more. Your email address is: 'NetID@email.tamu.edu.'

Set up mobile gmail: u.tamu.edu/gmail

5 HELP DESK CENTRAL

AVOID A (SPACE) JAM WITH 24/7 TECH HELP

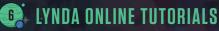Whether you need assistance with hardware, software, wireless, or your accounts, HDC provides support 24/7.

979.845.8300	helpdesk@tamu.edu
Computing Services Center Room CS00 Weekdays: 8 a.m. - 8 p.m. Weekends: 10 a.m. - 7 p.m.	

Bookmark: IT.tamu.edu/help

6. LYNDA ONLINE TUTORIALS
SHOOT FOR THE STARS

Lynda.com gives you access to hundreds of engaging, top-quality courses taught by recognized industry experts in business, software, technology and creative skills. Your subscription is already paid for!
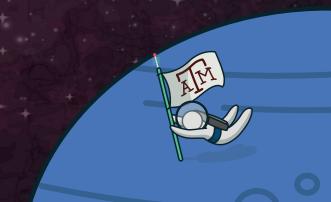
Start Training Here: **u.tamu.edu/lynda**

7. OPEN ACCESS LABS
YOUR SPACE

Computer labs are located across campus. Enjoy extended hours, color, tabloid, and wide-format printing available, $30 print budget for fall and spring, $15 for summer; access to special software; and printing on-the-go via kiosks across campus at u.tamu.edu/aggieprint.

Find lab locations: **oal.tamu.edu**

DISCOUNTED SOFTWARE
MISSION POSSIBLE - AFFORDABLE SOFTWARE

The day after you register for classes, you can purchase deeply discounted software. Scout out your must-have software and we will get it to you for free!

$5	$5	NO CHARGE
Windows 10	Microsoft Office 2016	EndNote 18

Purchase at: software.tamu.edu

9 FREE SECURITY TOOLS
MAINTAINS YOUR SECURE ACCESS

Studying off campus? Use the Virtual Private Network (VPN) to keep hackers from seeing your personal information.

Bookmark: <u>u.tamu.edu/vpnetwork</u>

CAPTION IT

AND YOU COULD WIN $200!

Like our page and pinned post for a chance to win a $200 Amazon gift card! Add your captions to the comments for a second chance to win.

f @tamuIT

🐦 @tamu_it

📷 @tamuit

BEFORE LEAVING YOUR NSC:

SET UP DUO

NetID Two-Factor Authentication at duo.tamu.edu to ensure you don't lose access to important TAMU resources.

SET UP SELF-SERVICE PASSWORD RESET

at u.tamu.edu/sspr so you can reset your password on your own.

SET UP CODE MAROON

at codemaroon.tamu.edu to receive emergency notification text messages.