



# IT UPDATE

*April 2018*

## New & Noteworthy

- **Senior IT Manager Matt Lacy was honored with the 2018 Texas A&M Student Employment Impact Award.** The annual award recognizes a Texas A&M faculty or staff member who has made a profound impact on a student employee or student employment as a whole.
- **April 6 was a record-setting day for wireless network usage.** Over 102,000 unique users transferred a total of 53.75 TB of information.
- **The proposed FY 19 billing rates are pending approval.** They can be seen at <https://u.tamu.edu/2019rates>.
- **TTVN is now scheduling videoconferences for the summer.** The reservation deadline is May 11. Please [contact TTVN](#) for additional information.
- **The new Cascade CMS Users Group has received charter approval.** The group consists of all customers of the Cascade CMS shared service supported by the Division of IT. The group will meet on the first Tuesday of each month from 3:30 p.m. - 4:30 p.m. in Room 2605 of the [General Services Complex](#). For more information, please join the [Google User Group](#).

## Project Progress

- **The IT Governance Program is now advancing toward numerous objectives set by each committee.**

### **Architecture & Infrastructure Committee**

- Analyze current state of the network and benchmark against peer institutions.
- Identify duplicated IT infrastructure and recommend consolidation.
- Develop knowledge base for technical standards and IT resources.

### **Information Risk, Policy, and Security Committee**

- Access security risks and identify security tools to be standardized across the university.
- Identify strategies for applying HIPAA, including protecting PHI and PII data.
- Identify strategies for addressing the impact of Controlled Unclassified Information (CUI).
- Develop security program designed to raise the security posture of the university.

### **Enterprise Applications Committee**

- Analyze current landscape of IT services provided across campus.
- Examine communication and collaboration tools across the university.
- Support regulatory and security compliance through offering of centrally funded tools.
- Develop central procurement process for IT resources.

### **Research & Innovative Technologies Committee**

- Survey Council of Principal Investigators (CPI) to understand research needs.
- Create plans to position Texas A&M University as a premier research institution.
- Find financing mechanisms to improve research computing.

### **Teaching & Transformational Learning Technologies Committee**

- Develop strategies to better use technologies that enhance teaching and learning.
- Distribute survey to recognize barriers to adopting student-centered, technology-rich teaching approaches.
- Recommend 2-3 teaching related services that could be consolidated or eliminated.

- **Cybersecurity, Policy and Compliance will be onboarded into change management by April 26.** The below implementation schedule is being used, with the goal of having the entire division using change management by June 29:

- Cybersecurity, IT Risk Management, Policy & Compliance (by April 26)
- Networking and Infrastructure & Operations (by May 4)
- Telecommunications (by May 18)
- IT Solutions & Support (by June 1)
- Service Desk (by June 21)

## **CONTACT US**

Please send feedback and questions to [tamu-it-coms@tamu.edu](mailto:tamu-it-coms@tamu.edu).