

IT PROS IT UPDATE



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March 2021

NEW & NOTEWORTHY

The annual [Division of IT satisfaction survey](#) is underway through April 2. The campus-wide survey includes topics such as Help Desk Central, wired and wireless internet, security, cloud offerings and communications.

Dan Schmiedt is the new Associate Vice President of Enterprise Networks. Schmiedt was previously Executive Director of Network Services and Telecommunications for Clemson University.

The division has released the [Data Classification + Research Resources](#) tool to help researchers simplify and streamline the process of submitting data classification and technology requirements for their grant applications, especially when PHI is involved. The tool ensures the university follows data privacy and protection requirements, as well as state and federal laws.

The division's Annual Report is [now available online](#). Entitled *Prepared. Focused. Resilient.*, the report reviews the last year and ways Texas A&M University and the division responded to the pandemic with determination and innovation.

Chief Information Officer Dr. Michael Sardaryzadeh is featured in the [March issue of Profile Magazine](#).

Chris Wiley, Principal Security Operations Engineer, spoke about the success of the division's Cybersecurity Apprenticeship Program (CAP) during a recent [FireEye security webinar](#).

The division won [two Best of Category awards](#) from the national [Special Interest Group on University and College Computing Services \(SIGUCCS\)](#). "Better Together," the Division of IT [2019 Annual Report](#), was given top honors in the computing newsletter category. The 2020 [computer lab signage campaign](#) won in the student-created materials category.

PROJECT PROGRESS

A pilot program of the new Internet of Things (IoT) wireless network allows students in three residence halls to connect smart devices like Amazon Echo, Roku and Fire Sticks. More than 450 devices have registered on the IoT network.

Designated HR staff from units across campus are encouraged to join Texas A&M's [Identity Agent Program](#). Participants can view, create and edit NetID records. This enables a unit's employees, visiting scholars and contractors to access department systems on day one of employment and reduces the need to contact the Identity Management Office.

[Microsoft 365](#) is now available for no charge to all Texas A&M students and employees. Each *IT Update* will highlight a different app within the suite and how it can help you. Microsoft Teams usage continues to grow as campus members use it for video meetings, phone calls and chat. Collaborate with Teams from anywhere by installing the app on your mobile device and your computer. Training is available in the Help tab of the app and quick tips are available on the [Microsoft site](#).

In partnership with Microsoft, the Division of IT will provide training sessions for IT professionals on select Microsoft 365 apps in coming weeks. There is no need to register. Simply join the Teams meetings during the scheduled dates and times. Recordings should be available soon after.

Getting More out of Teams

- [Session A](#) – Wednesday, March 31, 11:00-12:00
- [Session B](#) – Friday, April 2, 12:00-1:00

OneDrive for Business

- [Session A](#) – Wednesday, April 7, 11:00-12:00
- [Session B](#) – Friday, April 9, 12:00-1:00

SharePoint Online

- [Session A](#) – Wednesday, April 14, 11:00-12:00
- [Session B](#) – Friday, April 16, 12:00-1:00

OneNote for Business

- [Session A](#) – Wednesday, April 21, 11:00-12:00
- [Session B](#) – Friday, April 23, 12:00-1:00

Planner

- [Session A](#) – Wednesday, April 28, 11:00-12:00
- [Session B](#) – Friday, April 30, 12:00-1:00

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CONTACT US

Please send feedback and questions to the Division of IT at tamu-it-coms@tamu.edu.