

# POSSIBILITIES

Texas A&M Information Technology



## April 2012 Supplement

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## Top 5 Tips That Make Your Job Easier

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1. Send large files without email attachments (up to 2-5 GB) with the Filex file distribution system ([url.tamu.edu/howtofilex](http://url.tamu.edu/howtofilex)).
2. Set up do-it-yourself audioconferences from your office phone ([url.tamu.edu/audioconference](http://url.tamu.edu/audioconference)).
3. Receive priority computer repair. CIS Microcomputer Repair's extended warranty customers go to the head of the line ([url.tamu.edu/pcrepair](http://url.tamu.edu/pcrepair)).
4. Use Howdy Mobile. Instructors and advisors can search the online schedule of classes and view rosters from mobile devices at [howdy.tamu.edu](http://howdy.tamu.edu).
5. Use TAMUDirect lists. Authorized users can send email to specific groups, such as students enrolled in particular majors ([url.tamu.edu/abouttamudirect](http://url.tamu.edu/abouttamudirect)).

## Simple and Easy Public Wi-Fi Security

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Free Wi-Fi in restaurants and coffee shops is convenient, but lacks the protection you have with campus wireless. Use Texas A&M's new Virtual Private Network (VPN) to protect yourself on public, unsecure Wi-Fi. Without VPN, a nosy neighbor may be able to "snoop" on everything you do. VPN shields your activity from view - just make sure the "tunnel all traffic" option is selected. Learn now to set up the new VPN:

- Laptop users - [connect.tamu.edu](http://connect.tamu.edu).
- iPhone users - [url.tamu.edu/iPhoneVPN](http://url.tamu.edu/iPhoneVPN)
- iPad users - [url.tamu.edu/iPadVPN](http://url.tamu.edu/iPadVPN)

For additional tips about surfing safely on public Wi-Fi, visit [url.tamu.edu/publicwifi](http://url.tamu.edu/publicwifi).

## Access Worldwide Wireless with eduroam

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Is international travel in your future? Texas A&M recently joined eduroam, a secure, worldwide wireless service for international research and education. Traveling faculty, staff and current students can use eduroam to access the Internet at thousands of locations at no charge. See Help Desk Central's instructions at [hdc.tamu.edu/Connecting/Wireless/eduroam.php](http://hdc.tamu.edu/Connecting/Wireless/eduroam.php). Look up eduroam locations at [www.eduroamus.org/eduroam\\_international\\_map](http://www.eduroamus.org/eduroam_international_map).

## Recycle e-Waste for Earth Day

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In honor of Earth Day, Texas A&M IT and the Environmental Issues Committee are collecting old electronics to prevent toxic e-waste from ending up in local landfills. Drop off old batteries, CDs/DVDs, ink cartridges, cables, cell phones and Mp3 players from April 16 - April 27. Collection sites are located in the Student Computing Center, General Services Complex, and the West Campus Library, Read and Blocker computer labs. Be sure to clear personal information before recycling your cell phone. Visit [url.tamu.edu/earthday](http://url.tamu.edu/earthday) for more information.

## Fact or Fiction? Macs Don't Need Antivirus

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Fiction! While Windows computers are still more likely to get viruses, infections of Apple computers are on the rise ([www.sophos.com/threatreport2012](http://www.sophos.com/threatreport2012)). The Texas A&M Software Center provides McAfee antivirus at no charge for your personal Apple computer ([software.tamu.edu](http://software.tamu.edu)). Contact your departmental IT staff about antivirus for university-owned Apple computers.

## Instructors Ditch Flash Drives with Virtual Open Access Lab

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Don't stick it in! Flash drives aren't necessary for transferring lecture files to a classroom computer. Use the Virtual Open Access Lab ([voal.tamu.edu](http://voal.tamu.edu)) to drop files into your Home drive (H:) from a personal or office computer. Files can be opened from any classroom computer supported by Instructional Media Services (IMS). Faculty automatically receive a Home drive with 1 GB of storage. Staff Home drive access is determined by their department.

Read more at [url.tamu.edu/ims-voal](http://url.tamu.edu/ims-voal).

Check if your classroom is supported by IMS at [url.tamu.edu/ims](http://url.tamu.edu/ims).

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The PossibillTies newsletter is delivering more news and useful tips that help put technology to work for you. If you have any questions about any IT service, contact Help Desk Central at 979.845.8300 or [helpdesk@tamu.edu](mailto:helpdesk@tamu.edu).

Tell us what you think about this newsletter by emailing [tamu-it@tamu.edu](mailto:tamu-it@tamu.edu).