



TEXAS A&M UNIVERSITY
Technology Services

POSSIBILITIES

Fall 2024 Newsletter | Technology Services



Trick or Truth? How to Identify and Protect Yourself from Cybersecurity Phishing Attacks

October is National Cybersecurity Awareness Month, emphasizing the importance of online safety for everyone. This year, **be aware of common threats like phishing** — where attackers impersonate trustworthy sources via email, SMS or phone calls to steal your sensitive information — and learn to protect yourself by recognizing suspicious signs, resisting the urge to click on links and deleting potential scams.





New TechHub Platform Simplifies Hardware Ordering, Saves Texas A&M \$1M This Year

Technology Services recently launched **TechHub, a new online store** designed for Texas A&M employees to shop for university laptops, monitors and other tech accessories. The platform offers discounted prices and quick delivery, with most items stocked on the College Station campus.

Employees can browse the store, select the equipment they need and add items to their "quote." Once finished, employees send the quote to their departmental IT staff to handle the purchase. This streamlined, centralized approach to hardware purchasing has already saved the university \$1 million in the past year.



Back IT Up — Don't Lose Your University Files

In today's fast-paced digital environment, **safeguarding your work files** is more crucial than ever. Texas A&M University provides multiple cloud storage options, making it easy to back up and access your files. Whether you're conducting research or collaborating with colleagues, **knowing how to back up your files** can save you from the headache of data loss due to **device crashes or unexpected lockouts**.





Frightening Vulnerabilities: Keep Your Smartphone Safe from Digital Villains

Smartphones are essential for most Americans, but they come with significant security risks. With nearly 70% of users connecting to public Wi-Fi and many falling for phishing scams, hackers see smartphones as prime targets for stealing personal information. To **protect yourself**, use a six-digit PIN, enable multi-factor authentication and be cautious with app permissions and public Wi-Fi.



Texas A&M Expands Next Generation Aggie Network with Record Wireless Usage

Texas A&M continues its groundbreaking efforts on the **Next Generation Aggie Network**, significantly enhancing campus connectivity. Since last fall, the university has more than doubled the number of wireless access points, supporting a record-breaking 97,223 concurrent logins to the network. Recent updates have extended network enhancements to Texas A&M Health facilities across the state, the General Services Complex and several residence halls on our main campus. For more information on the project and upcoming improvements, visit the **NextGen Aggie Network project page**.

We Need Your Feedback on Howdy Beta

We're upgrading the layout and adding new features to the Howdy portal. Get a sneak peek of **Howdy beta** and share your thoughts by logging in and clicking the maroon "Provide Feedback" button at the bottom of the screen.

Texas A&M Employees Have Access to Technology Tools

Texas A&M employees have access to many technology tools. Learn more about all IT services available to you in our **service directory**.

Behind the Screens: Explore the Tech Powering Campus Success!

Technology Services offers faculty and instructors the chance to tour our data centers, IT Operations Center and Help Desk Central. You can also request IT professionals to present on topics like cybersecurity, artificial intelligence, project management and more. Interested in a tour or a speaker? Simply [fill out our request form](#) to get started.

Master New Skills: Personalized Learning Awaits You on LinkedIn

[Log in](#) to learn! LinkedIn Learning has video tutorials on software such as Adobe Creative Cloud, Microsoft 365 and WordPress, as well as personal development courses about leadership, productivity and more. You can associate your personal LinkedIn account with LinkedIn Learning to receive personalized recommendations based on your profile, skills and interests.

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