IT Governance Program – Student and Academic Technologies Committee

Meeting Minutes

February 17, 2022
1:30 – 3:00 p.m.

Attendance

<table>
<thead>
<tr>
<th>Yasmine Glore</th>
<th>X</th>
<th>Michael Silva</th>
<th>Alonna &quot;Al&quot; Too-Chiobi</th>
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<tr>
<td>Jana McDonald</td>
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<td>Jacob Scoggins</td>
<td>Jobin Varughese</td>
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<td>Calista Reese</td>
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<td>Richard Spiller</td>
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<td>Michael Ringham</td>
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Minutes: Scheduled Business

**Item 1:** Welcome & Announcements
Description: General welcome and opportunity for announcements and items of interest relevant to the committee.

- Missy Mouton gave a brief description of the Division of IT's Student Technician Program.
- Jocelyn Widmer joined and wanted to get input from some students, but there are not many present today. Jocelyn will write up what she is looking for and send to Sharon or Ethel and they will distribute to this committee to try and get feedback that way.
- Sharon will try to recruit more students for this committee.

**Item 2:** Feedback on Help Desk
Description: Provide feedback on Help Desk, what works well, what can be improved.

- Not discussed.

Meeting adjourned: 1:57 p.m.