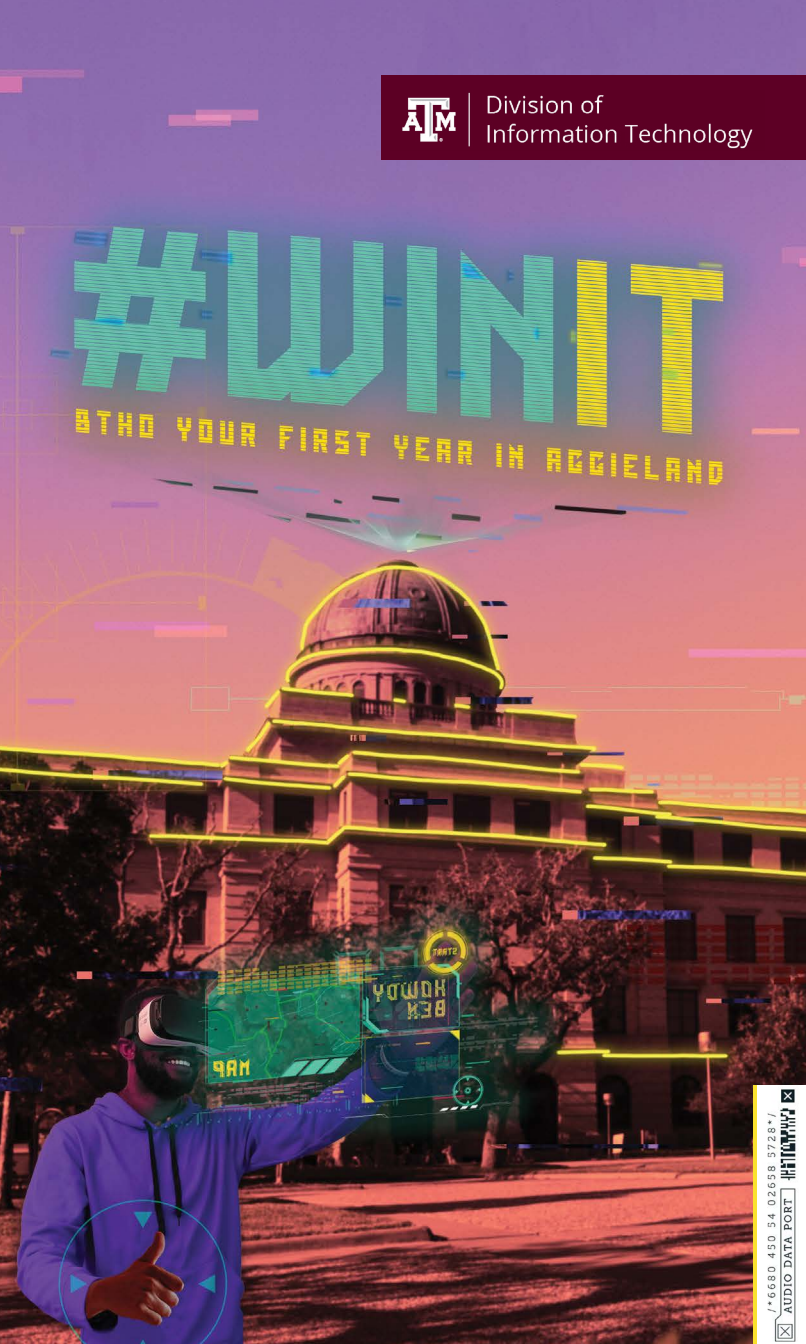
Division of
Information Technology

#WINIT

BTHO YOUR FIRST YEAR IN AGGIELAND



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AUDIO DATA PORT
#WINIT

GEAR UP

GO FROM NOOB TO CHAMP - KNOW WHAT TECH TO PACK AND WHO TO CALL IF YOU GLITCH OUT.

> NEW AGGIE TECHLIST

The New Aggie TechList tells you what tech equipment you need based on who you are, your major and whether you live on campus.

- [ ] Download your personalized list at IT.tamu.edu/getstarted.

> HELP DESK CENTRAL

Send up a cyber S.O.S. - Help Desk Central (HDC) is available 24/7 to assist with tech questions by phone, email, online chat or in person.

- [ ] Call 979.845.8300
- [ ] Email helpdesk@tamu.edu
- [ ] Visit it.tamu.edu/help

1-UP: *Get help fast by searching for help docs at* u.tamu.edu/knowledgebase.

> TAMU WIFI

Access campus WiFi using your NetID and password.

- [ ] Connect to the campus network: TAMU_WiFi

HEADS UP

BE THE FIRST TO KNOW IF THERE'S A BREACH IN THE SYSTEM.

> CODE MAROON

Stay up-to-date on Aggieland emergencies with Code Maroon alerts.

Download the free Code Maroon Mobile App or sign up for text message alerts at codemaroon.tamu.edu.

1-UP: *Family members can also download the Code Maroon App, and features like 'Friend Walk' help you feel safer wherever you are.*

> IT ALERTS

Be the first to know about outages for major campus services such as TAMU WiFi, Howdy, email and more.

Subscribe to IT Alerts and receive text notifications at u.tamu.edu/outage.

LEVEL UP

HIGH-POWERED MODS - TAKE ADVANTAGE OF THESE VALUABLE RESOURCES.

> SOFTWARE STORE

Get the software you need for free or deeply discounted prices at the Texas A&M software store.

Find the full list of available software at software.tamu.edu.

> OPEN ACCESS LABS

Open Access Computer Labs (OALs) are located across campus, offering remote and in-person access to special software and printing.

Check out OAL locations and hours at oal.tamu.edu.

Access OALs virtually at voal.tamu.edu.

1-UP: Print from home at aggieprint.tamu.edu and pick up at an OAL on your way to class.

> IT.TAMU.EDU

IT.tamu.edu is your IT control panel. Whether you're looking for tech help, details on campus services or the latest IT news, you'll find it here.

Visit IT.tamu.edu/NSC to view IT services geared toward new students.

> ZOOM

Students get access to a full-featured Zoom account, perfect for virtual meetings.

Claim your account at zoom.tamu.edu.

> MICROSOFT 365

All Aggies have access to Microsoft 365 - the entire Microsoft Office suite in the cloud.

Visit it.tamu.edu/microsoft-365 to use Word, Excel, PowerPoint and OneDrive wherever you are!

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POWER UP

PLAY TO #WIN - MAKE SURE YOUR NETID, PASSWORD AND GMAIL ACCOUNT ARE LOCKED AND LOADED.

> NETID

Your NetID is your Texas A&M username. You'll use your NetID to log into university resources like Texas A&M Gmail and Howdy.

> PASSWORD

Forgot your NetID password? Reset it quickly using Self Service Password Reset (SSPR).

- [ ] Set up SSPR at u.tamu.edu/sspr to easily reset your NetID password if you forget it!

1-UP: Passwords longer than 16 characters are good for 4 years! (Shorter passwords have to be changed every year.)

> GMAIL

Check your Texas A&M Gmail often at google.tamu.edu. All your campus email will be sent here.

- [ ] Your email address is: Your **NetID@tamu.edu**

1-UP: *Set up Gmail on your phone at: u.tamu.edu/emailmobile*

ARMOR UP

DOUBLE YOUR ACCOUNT PROTECTION.

> DUO

Duo Two-Factor Authentication adds an extra layer of security to your NetID account.

- [ ] Go to it.tamu.edu/duo to enroll
- [ ] Questions? u.tamu.edu/duo-enroll

IN IT TO #WINIT

WANT A CHANCE TO WIN A $100 AMAZON GIFT CARD?

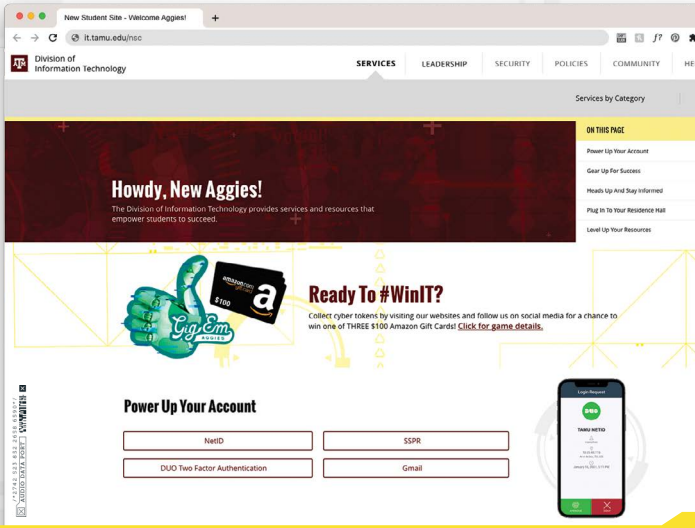
1. FOLLOW US ON INSTAGRAM, TWITTER OR FACEBOOK.

   @tamuIT @tamu_it @tamuit

2. COLLECT CYBER TOKENS ON DIVISION OF IT WEBSITES.

3. GET A CHANCE TO WIN ONE OF THREE $100 GIFT CARDS!

GO TO IT.TAMU.EDU/NSC TO COLLECT YOUR FIRST TOKEN AND A CHANCE TO WIN!



READY TO TAKE YOUR GAME TO THE NEXT LEVEL?

Visit IT.tamu.edu/NSC for a complete list of IT services and resources to help you BTHO your freshman year.