



# BTHO YOUR FIRST YEAR IN AGGIELAND

Ready to start your journey at Texas A&M? Technology Services provides resources to empower students to get the most out of their time in Aggieland. Our job is to set you up for success.

## Get to know Help Desk Central

Help Desk Central is here to support you anytime, day or night. We can assist with technology questions by phone, email, online chat or in-person.



Call **979.845.8300**

Email **helpdesk@tamu.edu**

Visit **it.tamu.edu/help**

## Sign up for Code Maroon

Stay up-to-date on Aggieland emergencies with Code Maroon alerts. Download the free Code Maroon Mobile App or sign up for text alerts at **codemaroon.tamu.edu**.



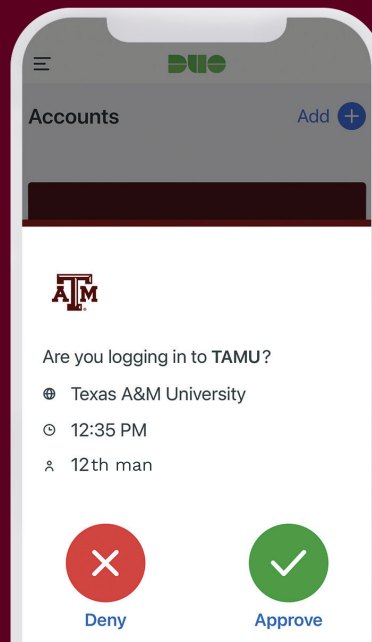


## Enroll in IT Alerts

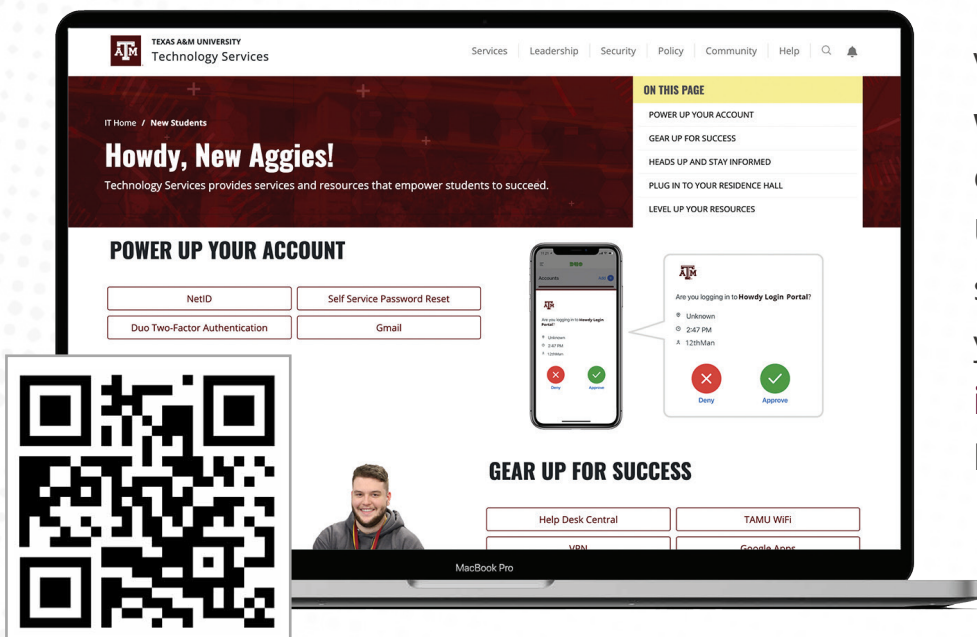
Be the first to know about outages for major campus services such as Wi-Fi, Howdy, email and more. Subscribe to IT Alerts and receive text notifications at [italerts.tamu.edu](http://italerts.tamu.edu).

## Double your account protection with Duo

Duo Two-Factor Authentication adds an extra layer of security to your NetID account (and is required!). Visit [it.tamu.edu/duo](http://it.tamu.edu/duo) to enroll today.



## Bookmark the New Student Website



Visit **our new student webpage** for a complete list of IT services and resources. Use the website to make sure you're ready to BTHO your first year! Visit [it.tamu.edu/nsc](http://it.tamu.edu/nsc) to view a list of IT services.